

FIG. 1

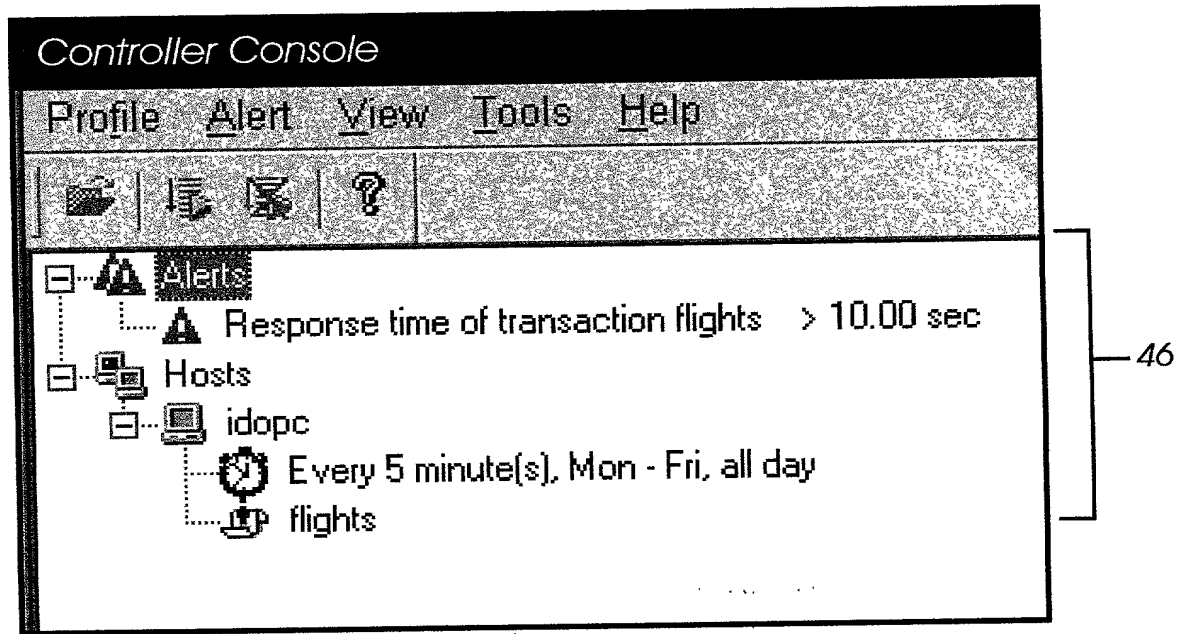



FIG. 2

Web SLM Wizard (Step 1 of 6)



The Web SLM wizard will guide you through the process of designing your monitoring session.

Session name:

< Back **Next >** Cancel Help

FIG. 3

10057295.101501

Web SLM Wizard - Select Transactions (Step 2 of 6)

Select the transactions you wish to use in your monitoring session, and add them to the Transactions List.

Transactions List

purchase	<input checked="" type="checkbox"/> Add...
search	<input type="checkbox"/> Delete
	<input type="checkbox"/> New

60

< Back Next > Cancel Help

FIG. 4

46 [

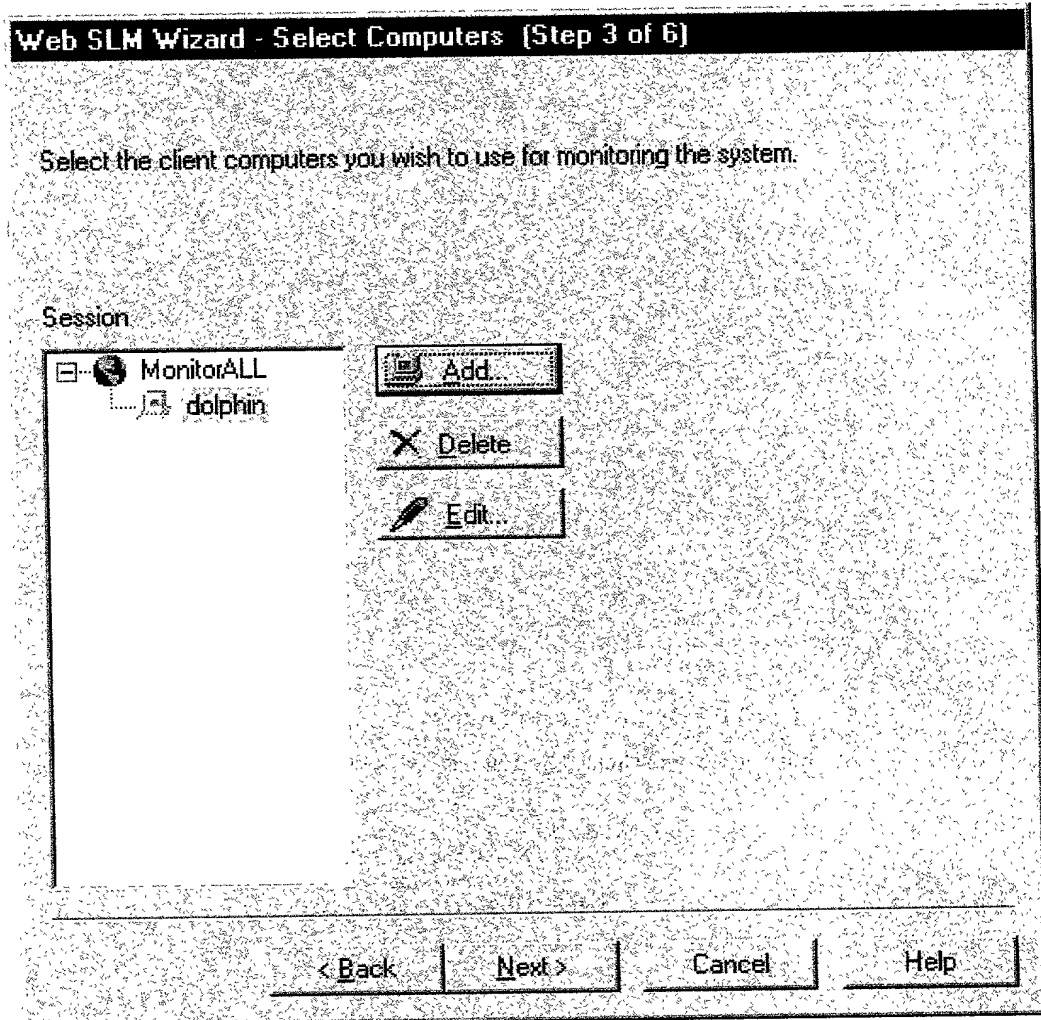



FIG. 5

10057293.101001

Computer Properties [X]



Computer

Computer name: [Browse Local Network...](#)

[Try Connection...](#)

Properties

Location:

Organization:

Internet provider (ISP):

FIG. 6

10057295-101501

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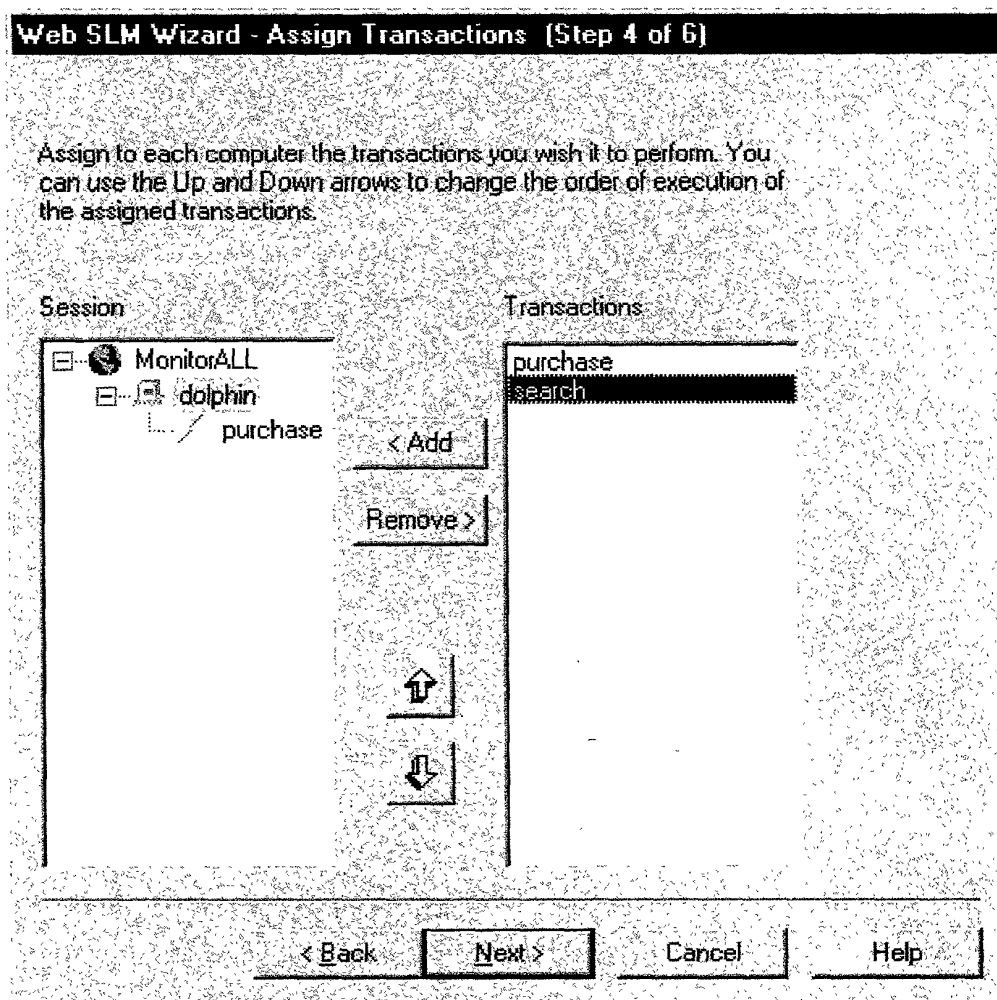


FIG. 7

10057295.101903

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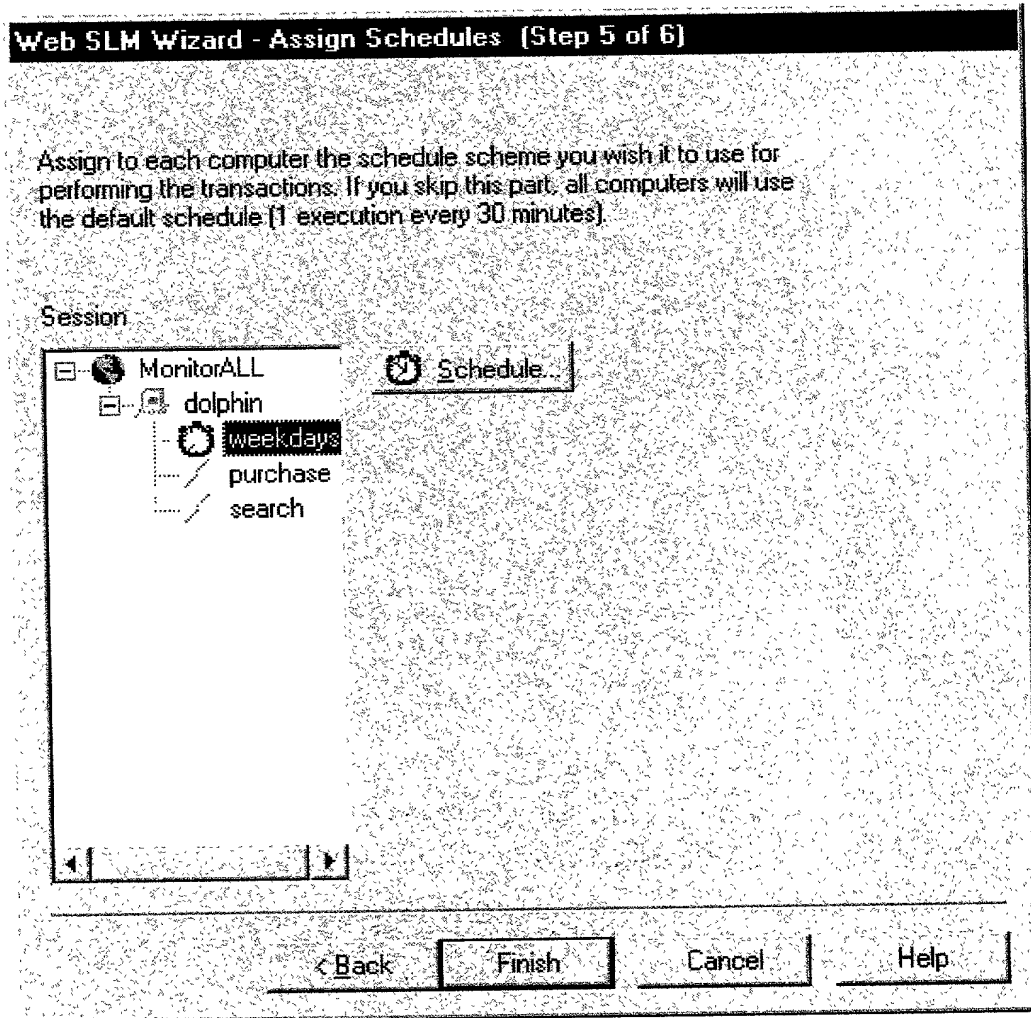


FIG. 8

Schedule Properties

Schedule Name:
weekdays

Activate every:
30
minutes

Days of week:
All week days

from
Mon
to
Sun

Time of day:
All Day

from
00:00
to
23:59

OK

Cancel

FIG. 9

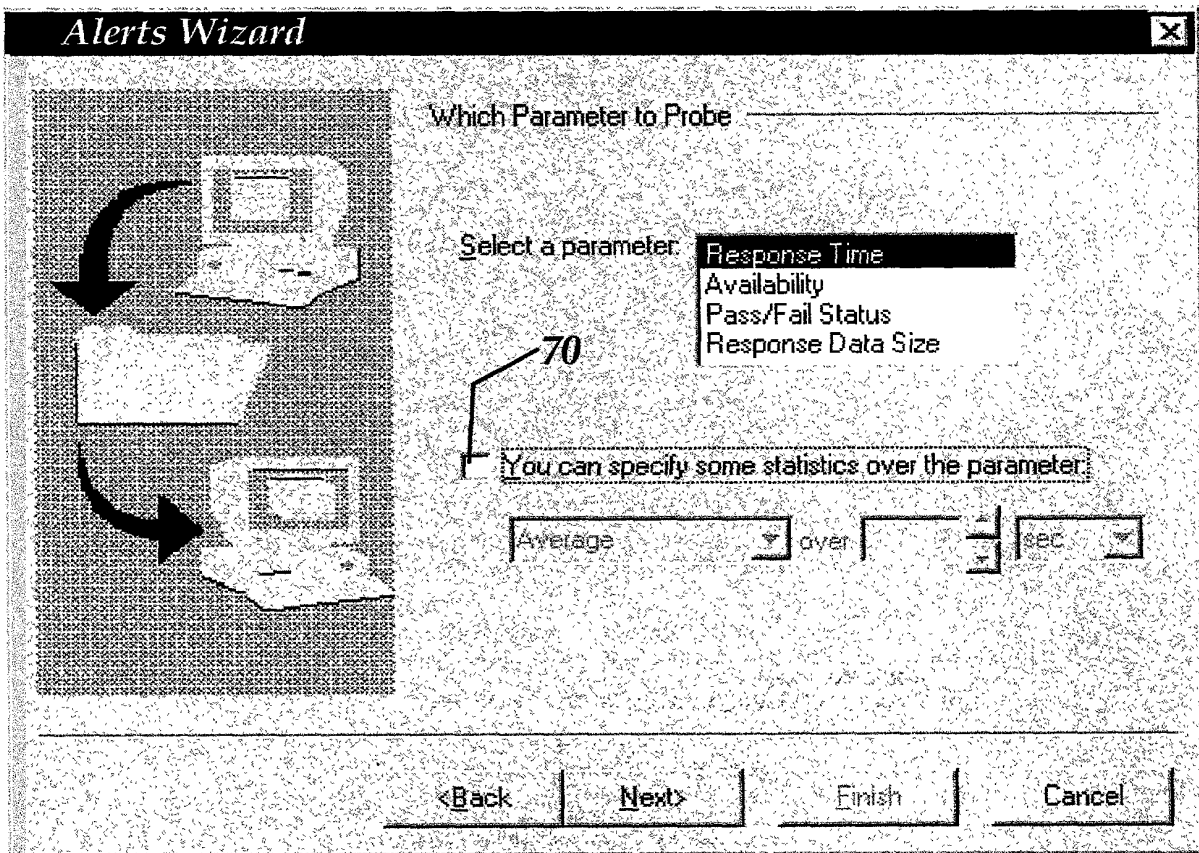


FIG. 10

Alerts Wizard

The Notification Criteria

Whenever Average Response Time

is greater than 20 sec

☐ Even once

☒ 4 times 7

<Back Next> Finish Cancel

FIG. 11

Alerts Wizard

Configure the alert notification settings.

Select the alert notification method (separate recipients with ',').

☐ E-mail: 1738754@skytel.com

☐ Pager: SkyTel (WWW) To: 1738754

Include the following message in the alert notice:

"Please type your message here."

Send an alert notice via e-mail and/or pager:

☒ Whenever an alert is triggered

☐ No more than once per 1 hour(s)

< Back Finish Cancel

FIG. 12

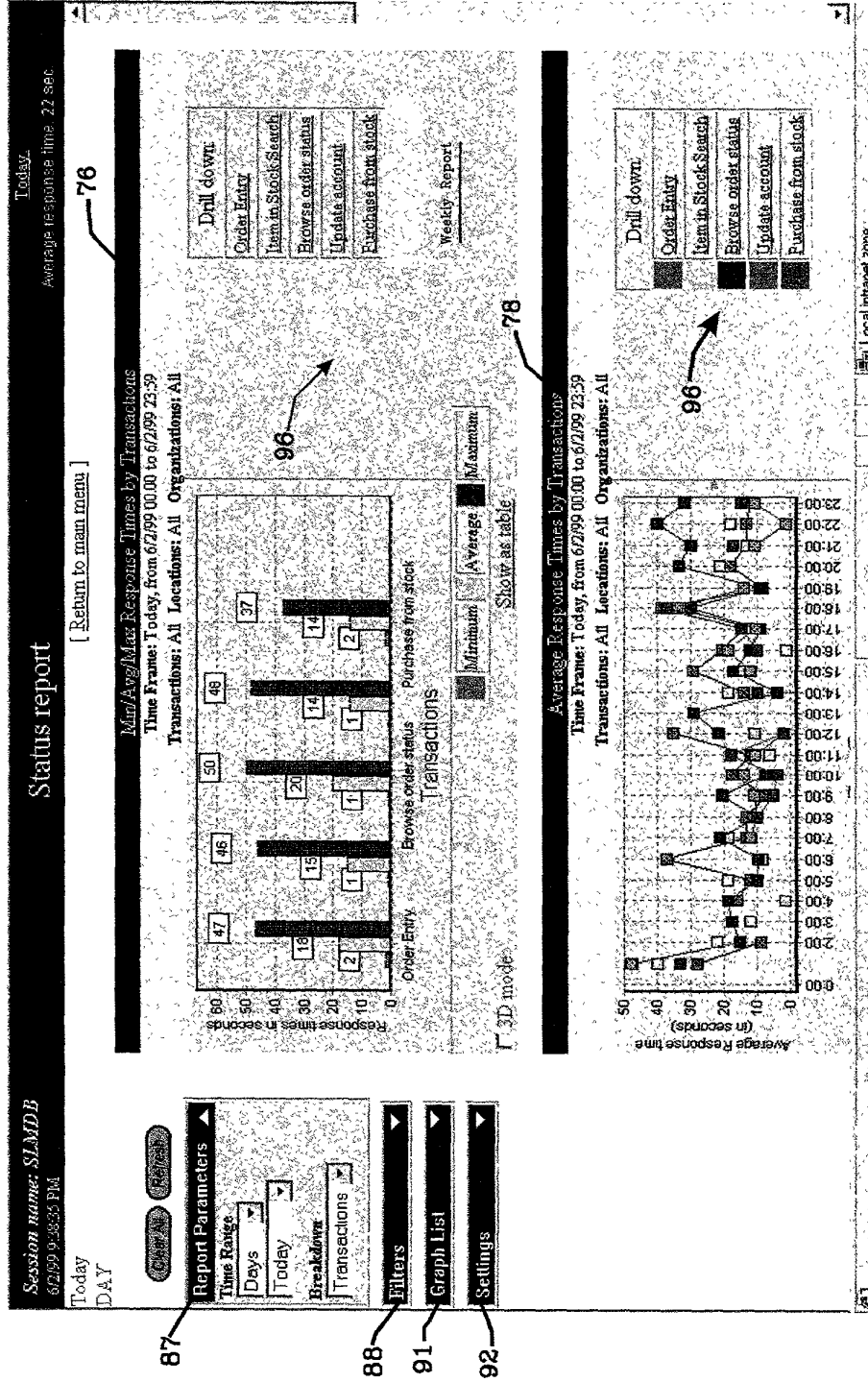


FIG. 13

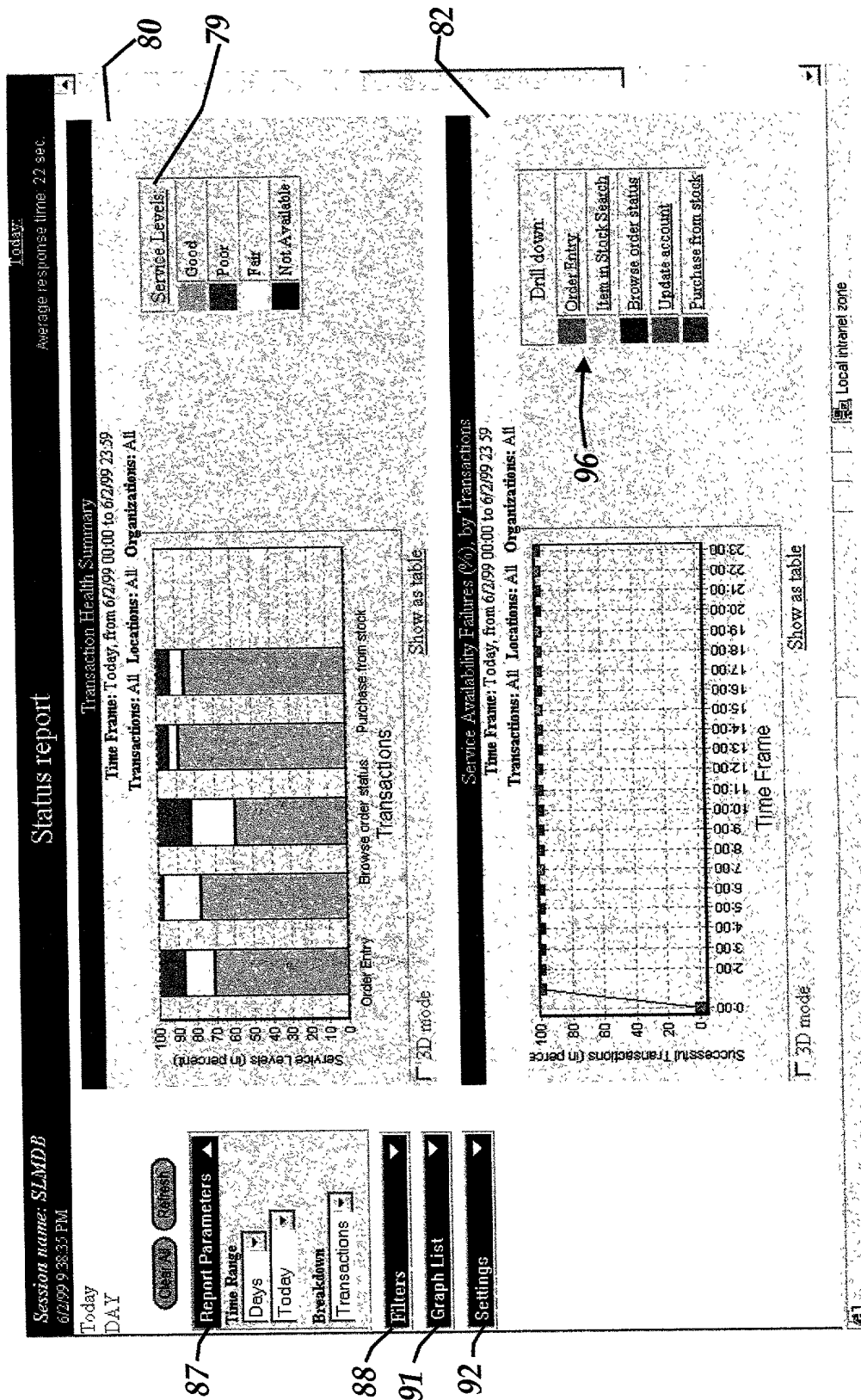


FIG. 14

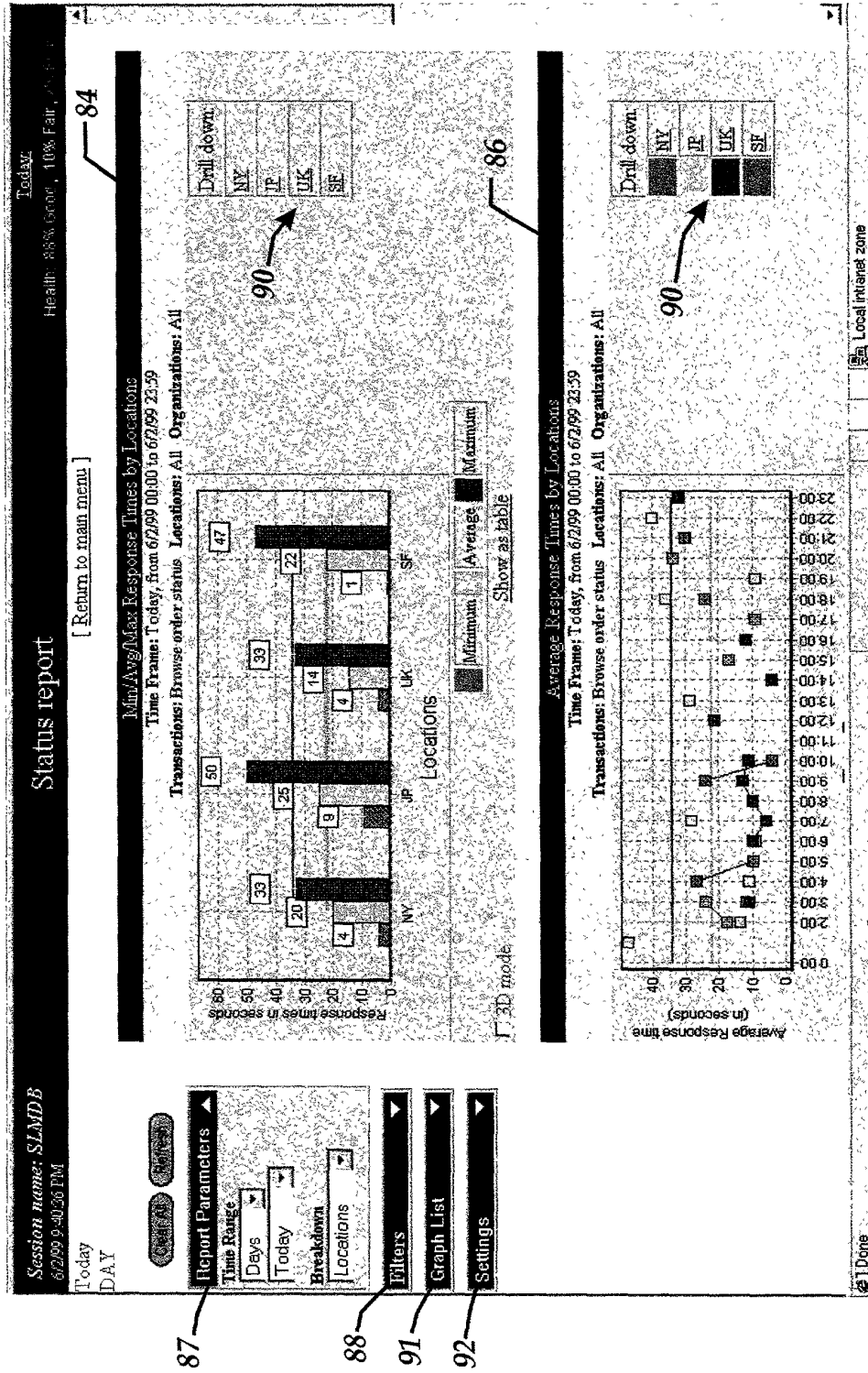


FIG. 15

Service Availability - Today
100 %

Performance Quality - Today

No Data

Transaction Health Distribution by Transactions - Today

[illegible]

Time range:

Current Day

View by:

Transactions

Refresh

Default View

Transaction Health Distribution / Response Time Summary / Avg. Response Time / Service Availability /

<http://idopc.topaz/execute/vncbaui.asp?autoTest=savegraphsettings=savelogin=charta=chartb=chartc=chartd=showa=showb=showc=showd=starttime>

Web Site

Ready.

Uptime: 0 days, 00:04 hours

FIG. 16

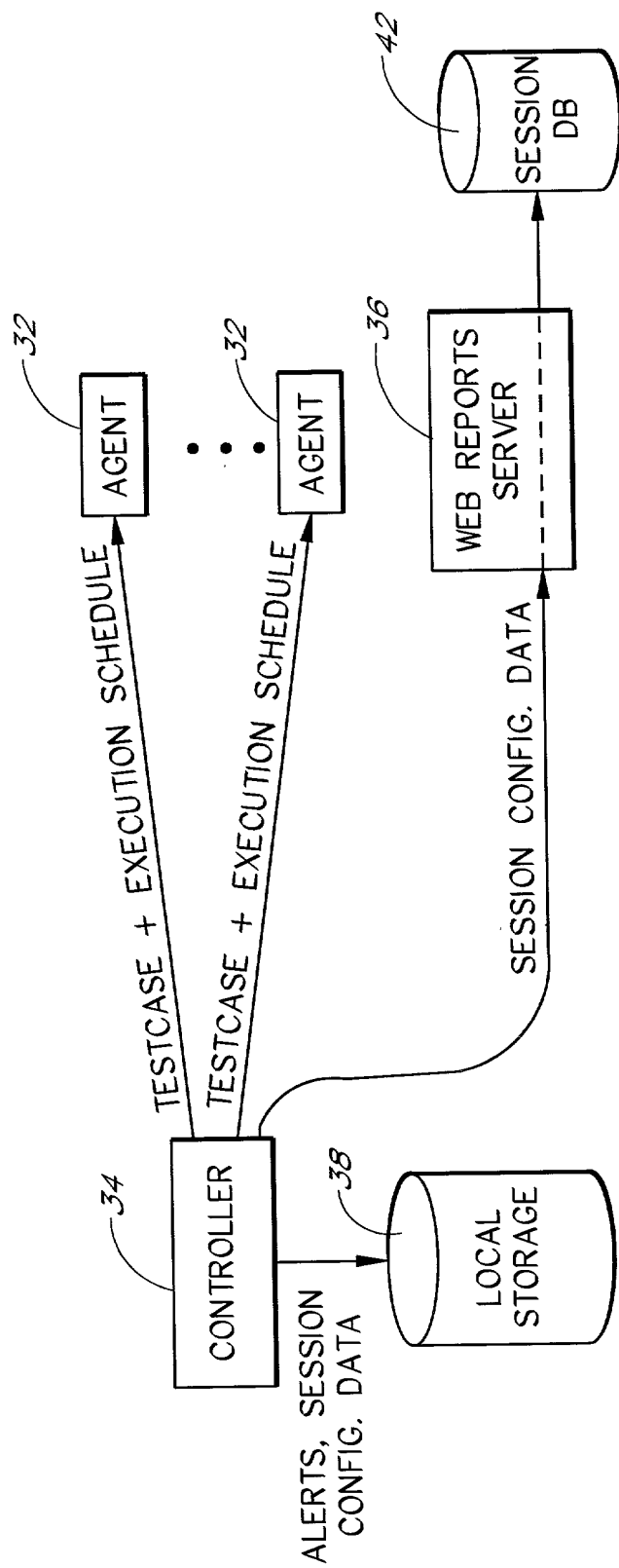


FIG. 17

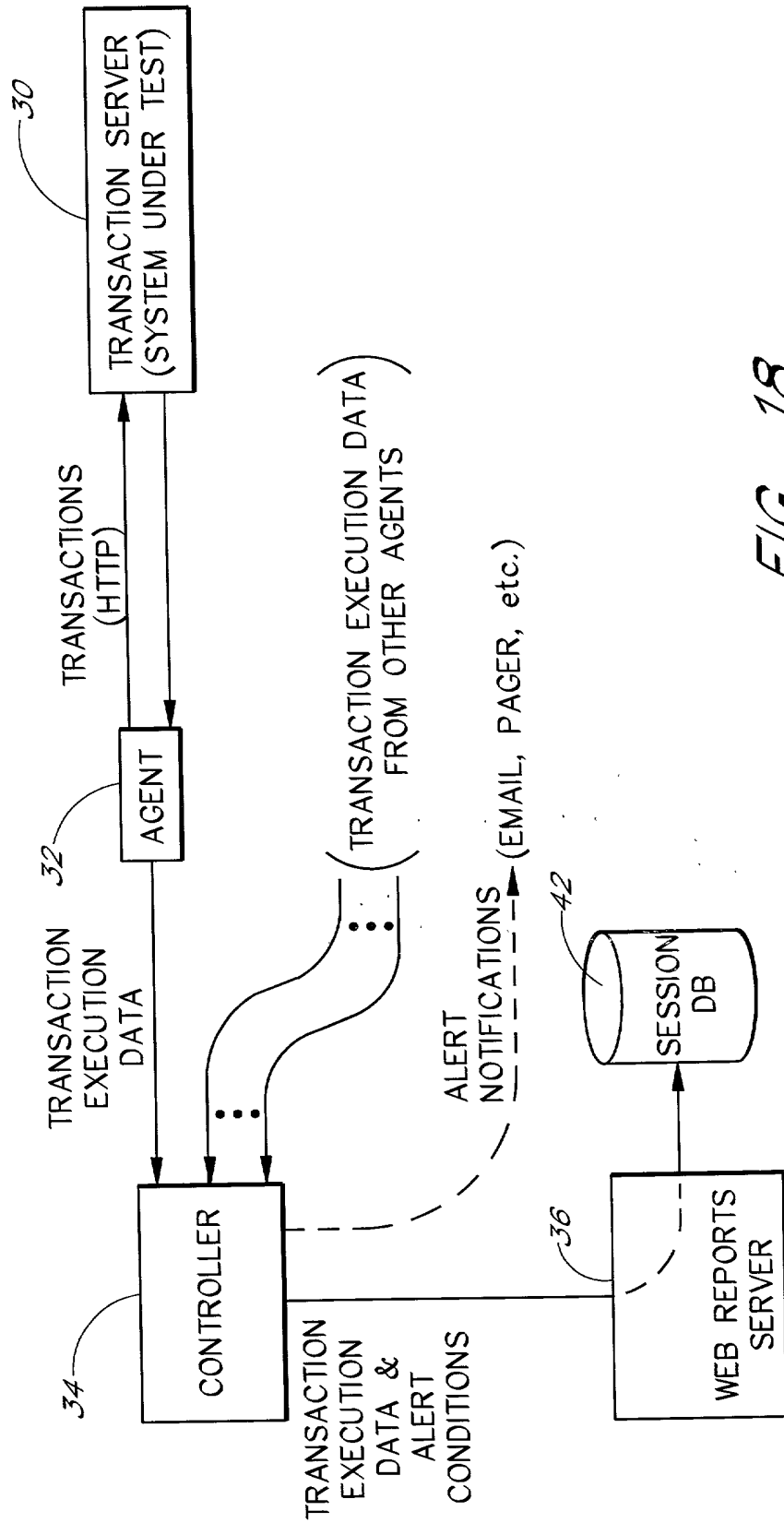


FIG. 18

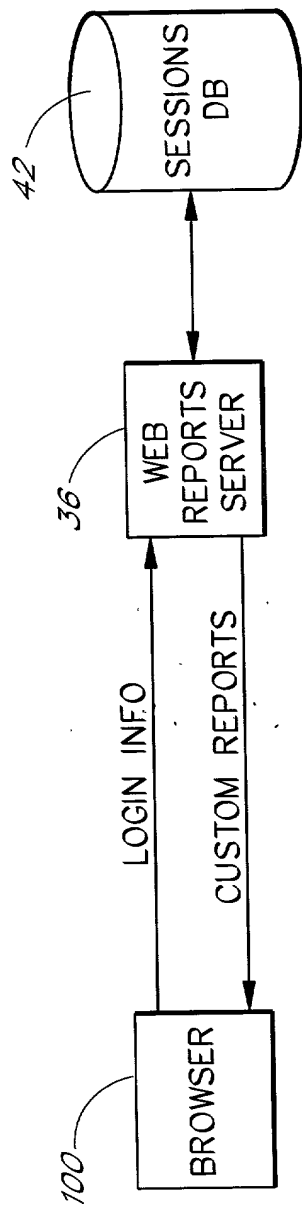


FIG. 19

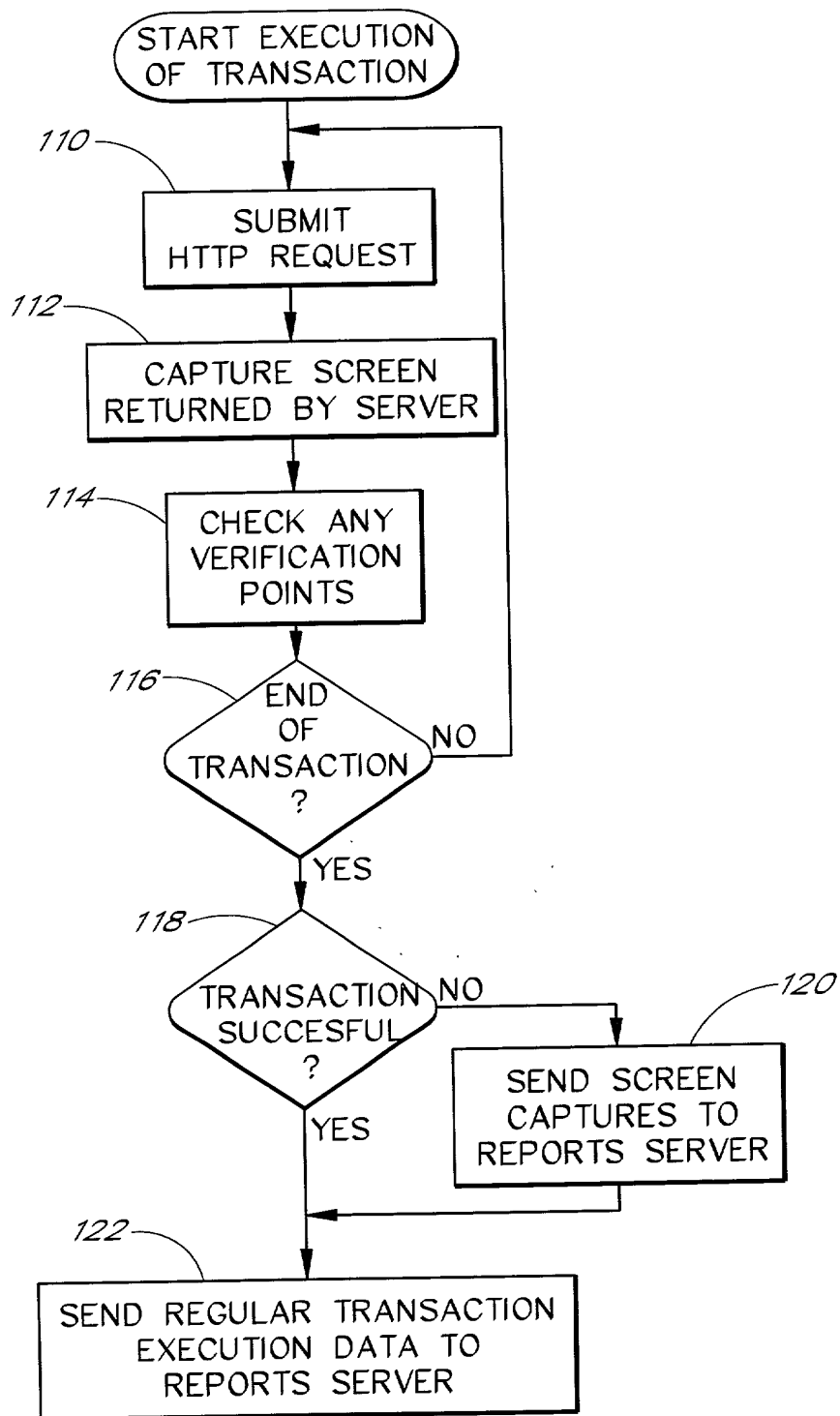


FIG. 20

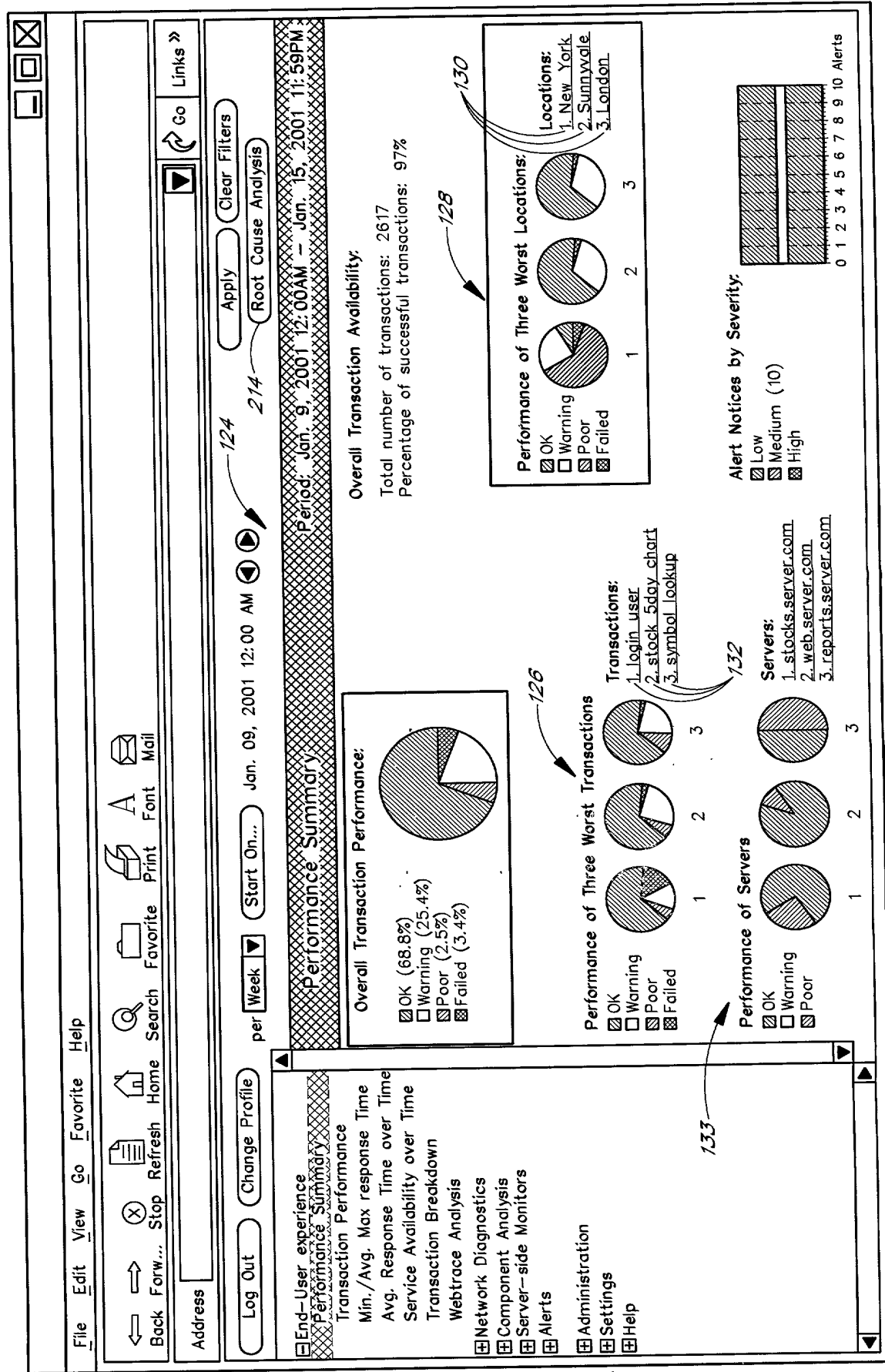


FIG. 21

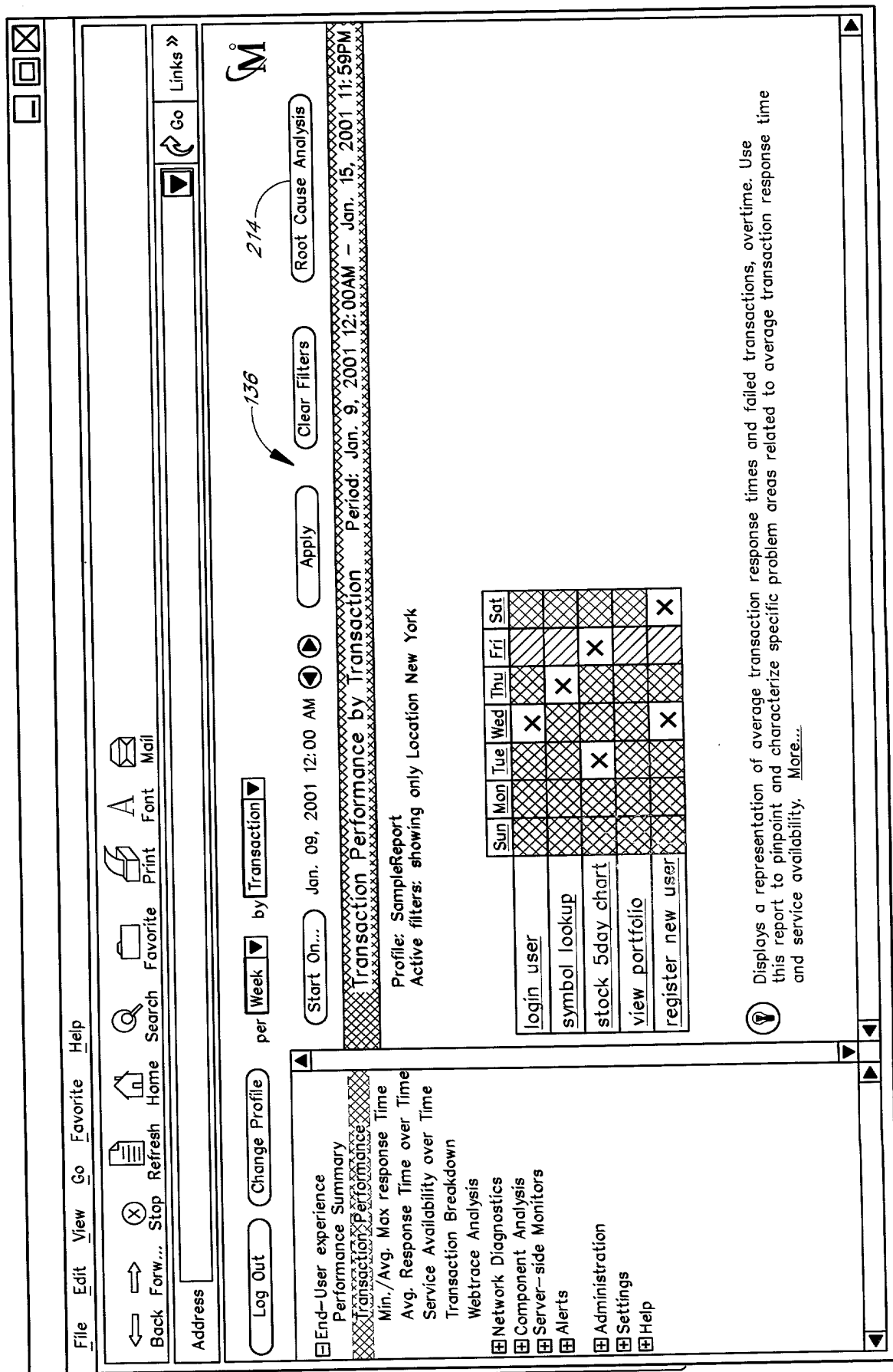


FIG. 22

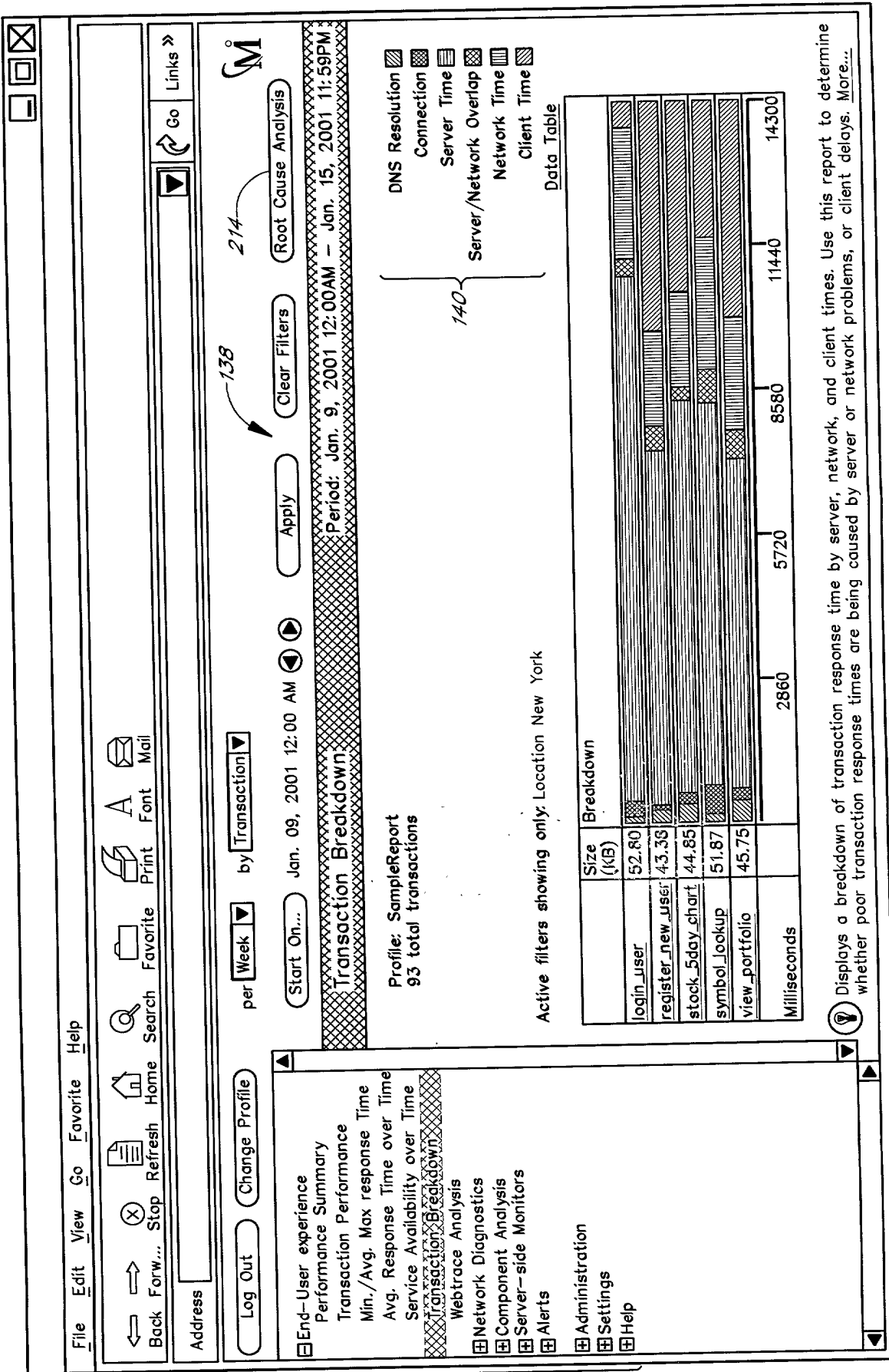


FIG. 23

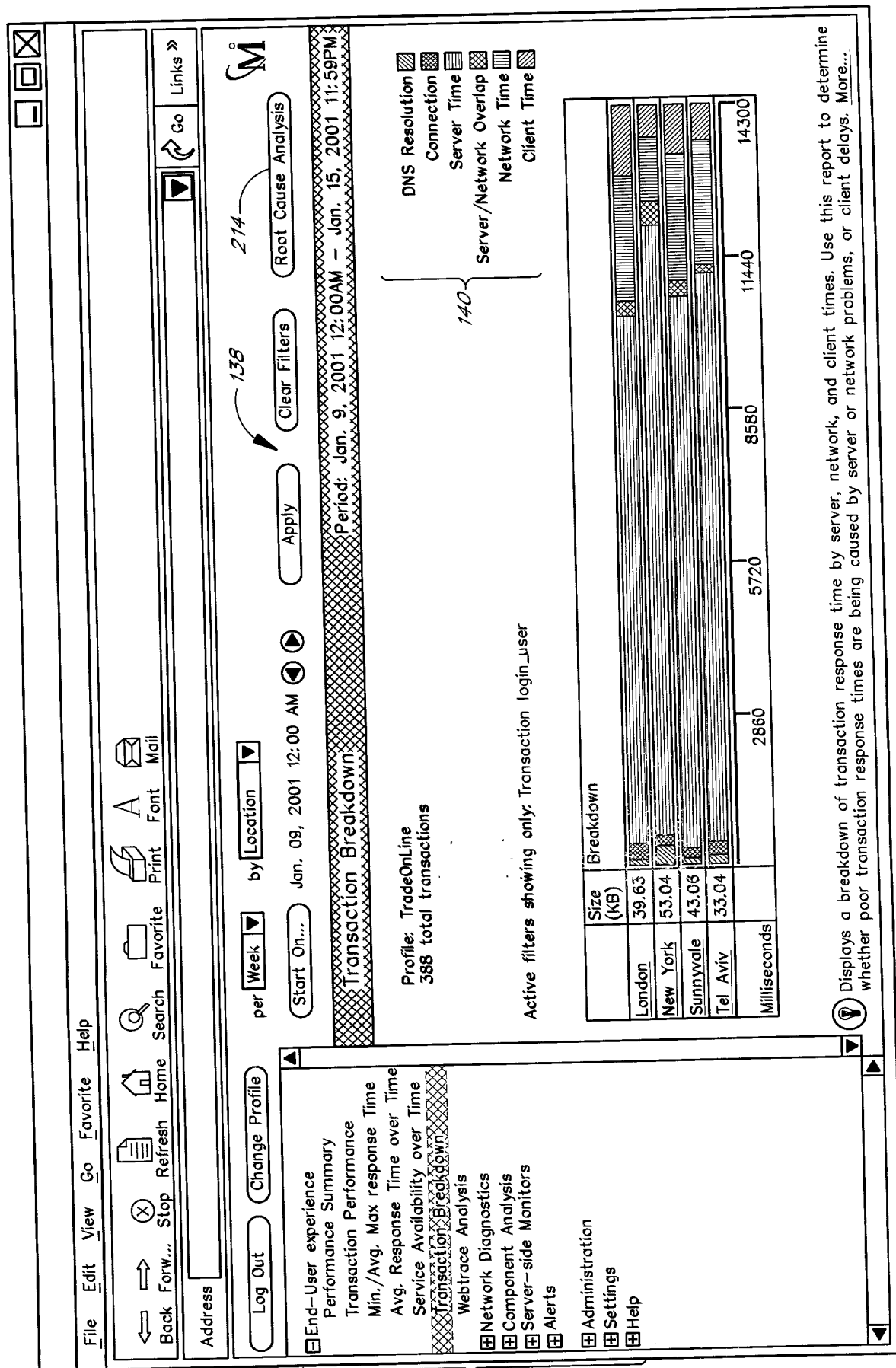


FIG. 24

Displays a breakdown of transaction response time by server, network, and client times. Use this report to determine whether poor transaction response times are being caused by server or network problems, or client delays. More...

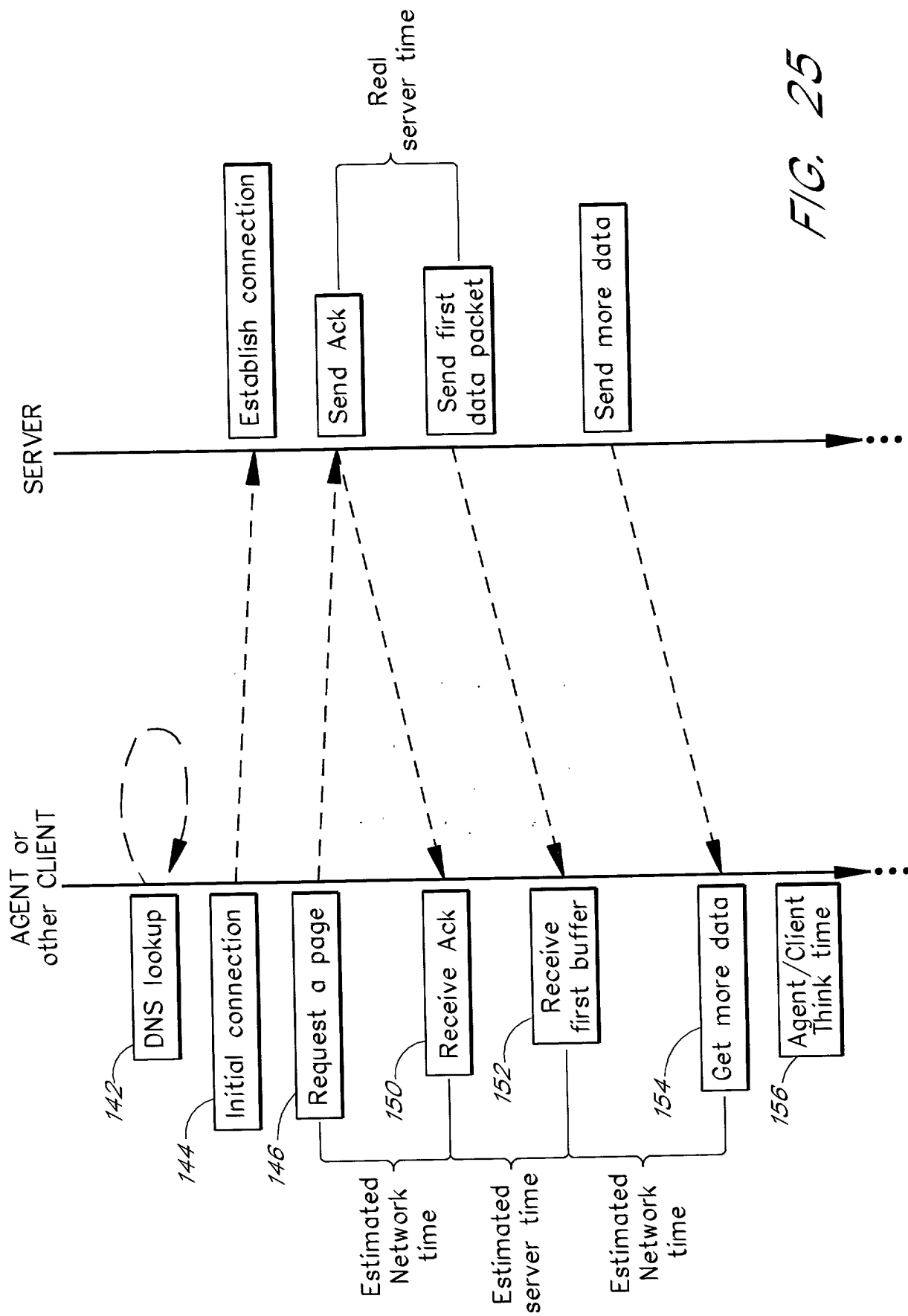


FIG. 25

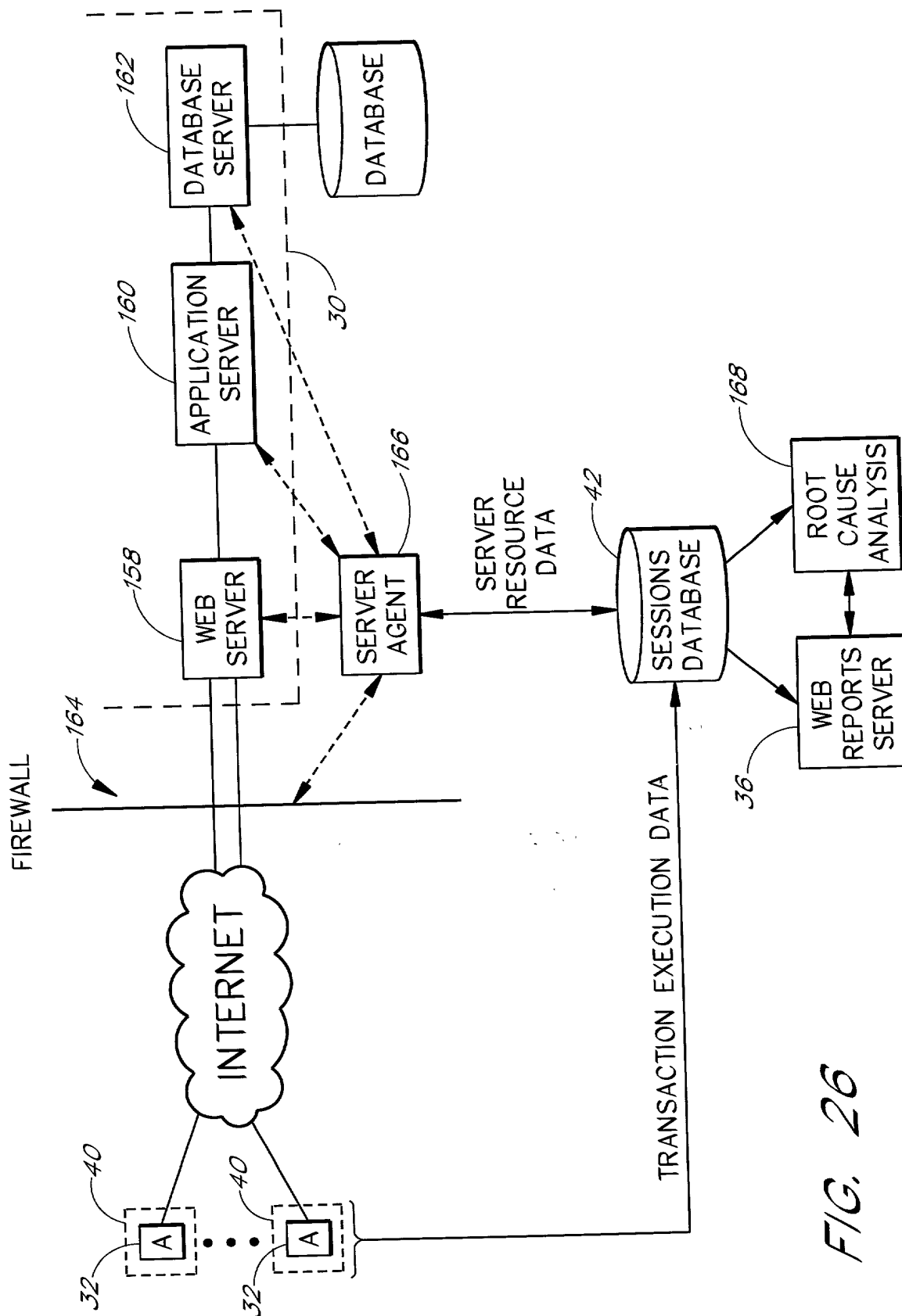


FIG. 26

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Monitored Server Properties

X

Configure the monitored server settings.

Name:

spenser

▼

Operating System:

WindowsNT 4.0 Server

▼

☒ Monitor operating system parameters

Role(s):

☒ Web server:

IIS 4.0

▼

☒ Application server:

IIS 4.0

▼

☒ Database server:

oracle

▼

OK

Cancel

FIG. 27

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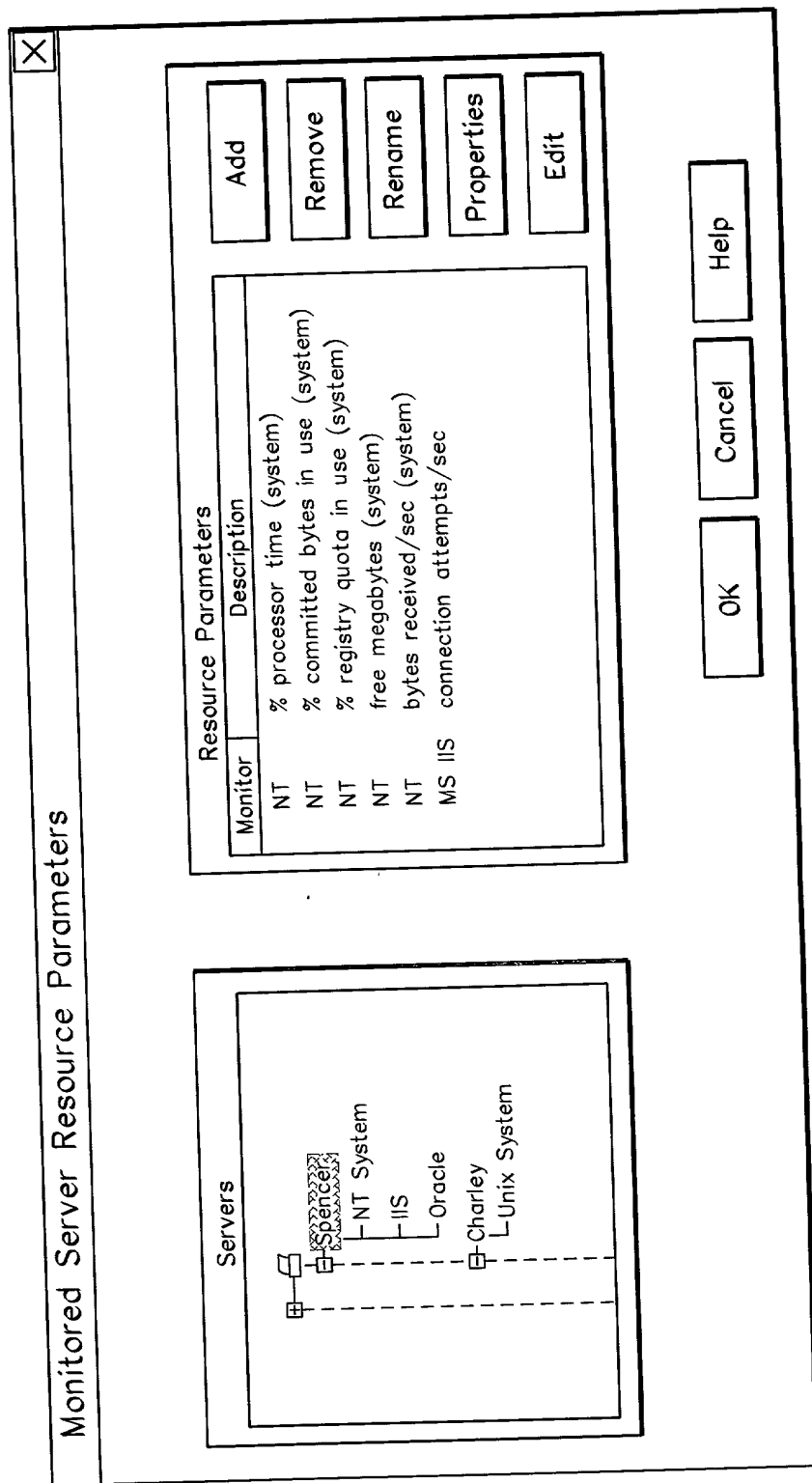


FIG. 28

File Edit View Go Favorite Help

Back Forw... Stop Refresh Home Search Favorite Print Font Mail

Address

Go Links >>

Log Out Change Profile

per Week Feb. 06, 2001 12:00 AM Start On... Clear Filters Root Cause Analysis

Server Monitors

Period: Feb. 6, 2001 12:00AM - Feb. 12, 2001 11:59PM

Profile: TradeOnLine

OK Warning Poor No Threshold defined

192 214 194 196

End-User experience Performance Summary Transaction Performance Min./Avg. Max response Time Avg. Response Time over Time Service Availability over Time Transaction Breakdown Webtrace Analysis

Network Diagnostics Component Analysis Server-side Monitors Server Monitors Server Resource Performance

Alerts Administration Settings Help

STOCKS.SERVER.COM ()

Status	Monitor	Resource Parameter	Avg. Value	Last Updated
<input type="checkbox"/>	<input checked="" type="radio"/>	IIS	Requests Queued (Active Server Pages)	2/9/00 8:45:15 AM
<input type="checkbox"/>	<input type="radio"/>	IIS	Requests Rejected (Active Server Pages)	2/9/00 8:45:15 AM
<input type="checkbox"/>	<input checked="" type="radio"/>	IIS	Requests/Sec (Active Server Pages)	2/9/00 8:45:15 AM
<input type="checkbox"/>	<input checked="" type="radio"/>	IIS	Page Faults/sec (Memory)	2/9/00 8:45:15 AM
<input type="checkbox"/>	<input checked="" type="radio"/>	IIS	Page Reads/sec (Memory)	2/9/00 8:45:15 AM
<input type="checkbox"/>	<input checked="" type="radio"/>	IIS	Page Writes/sec (Memory)	2/9/00 8:45:15 AM
<input type="checkbox"/>	<input type="radio"/>	IIS	% Processor Time (Processor 0)	2/9/00 8:45:15 AM

Generate

* Click "Generate" to build graph(s) for selected resource parameters

FIG. 29

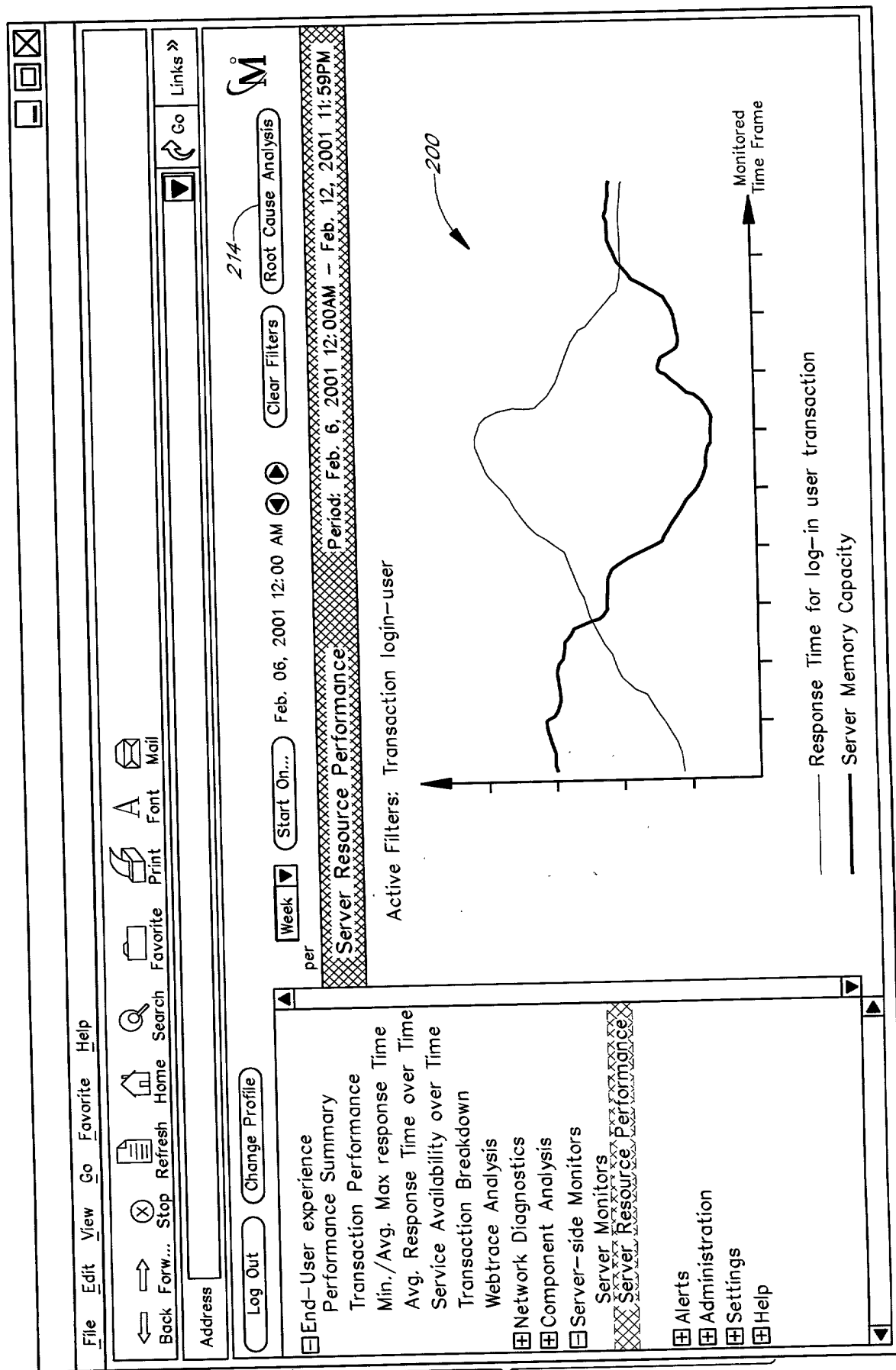


FIG. 30

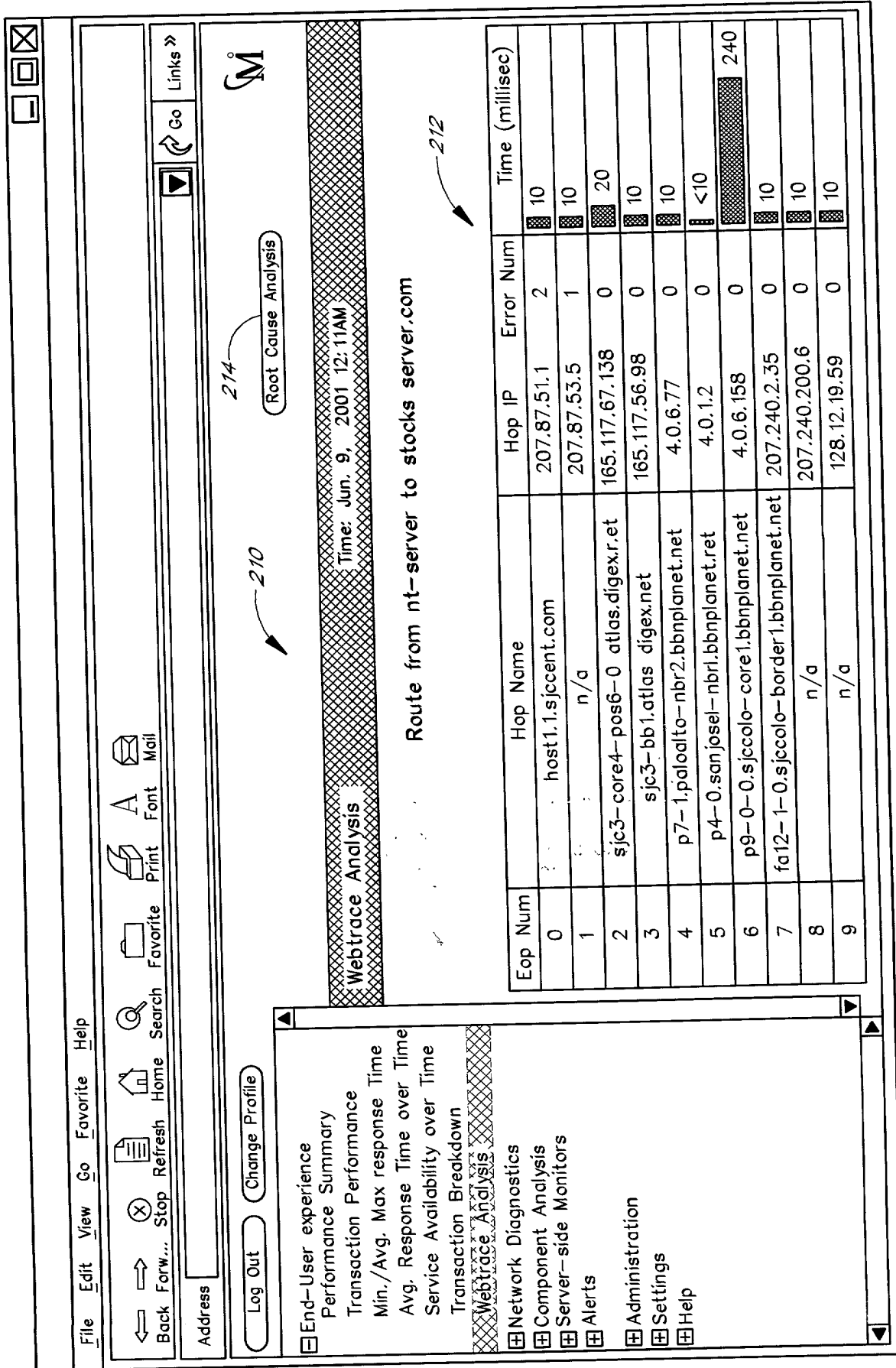


FIG. 31

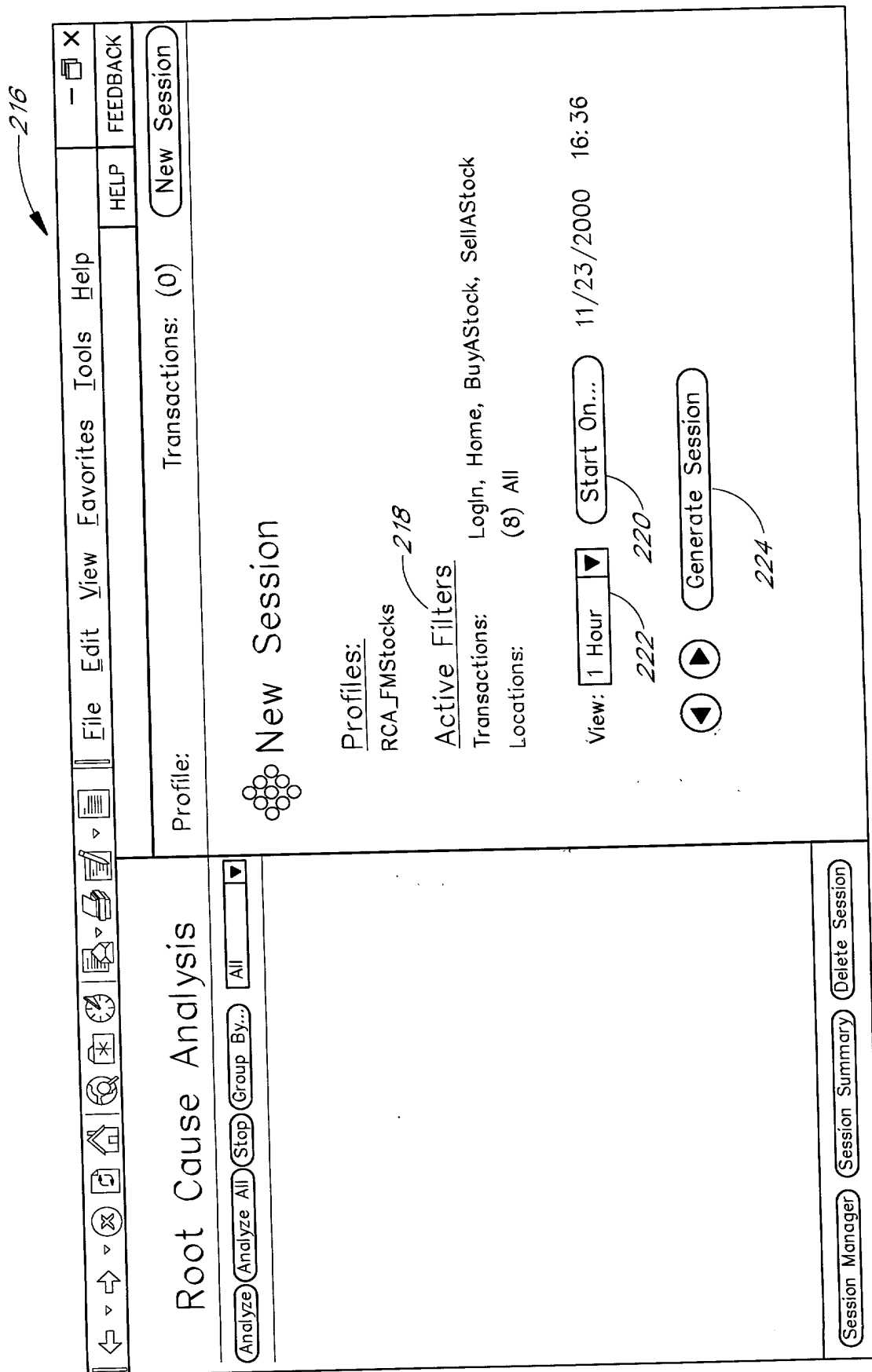


FIG. 32

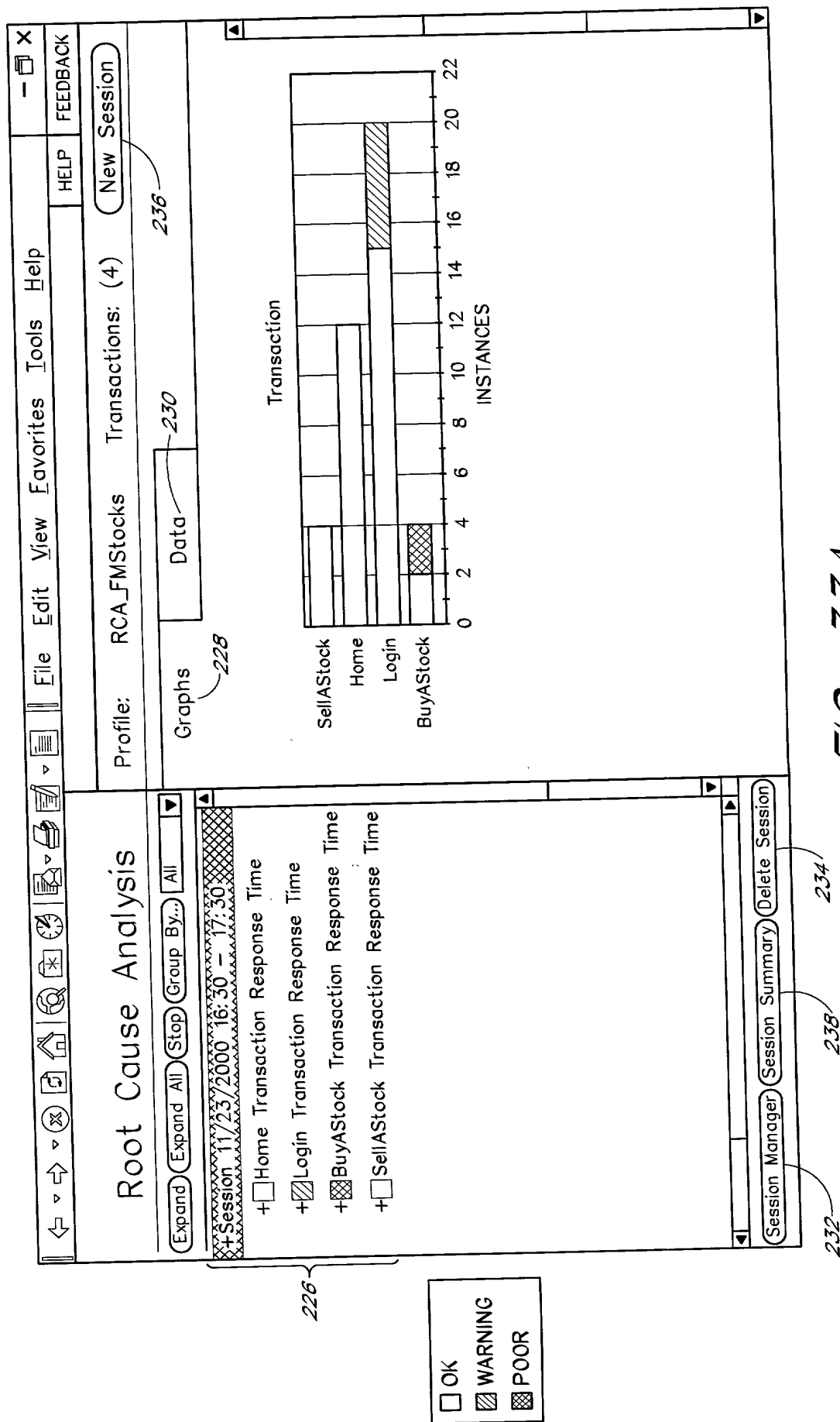


FIG. 33A

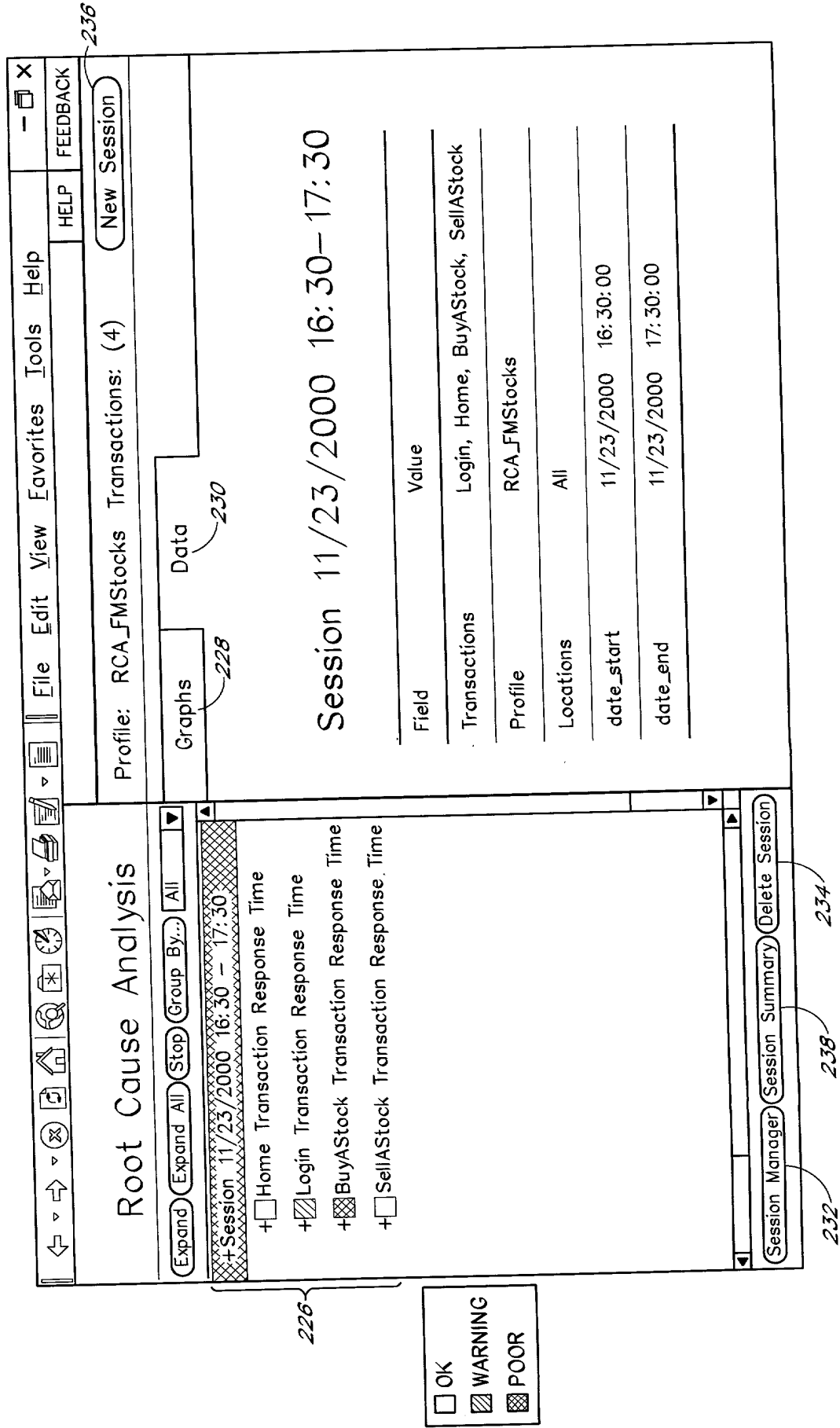


FIG. 33B

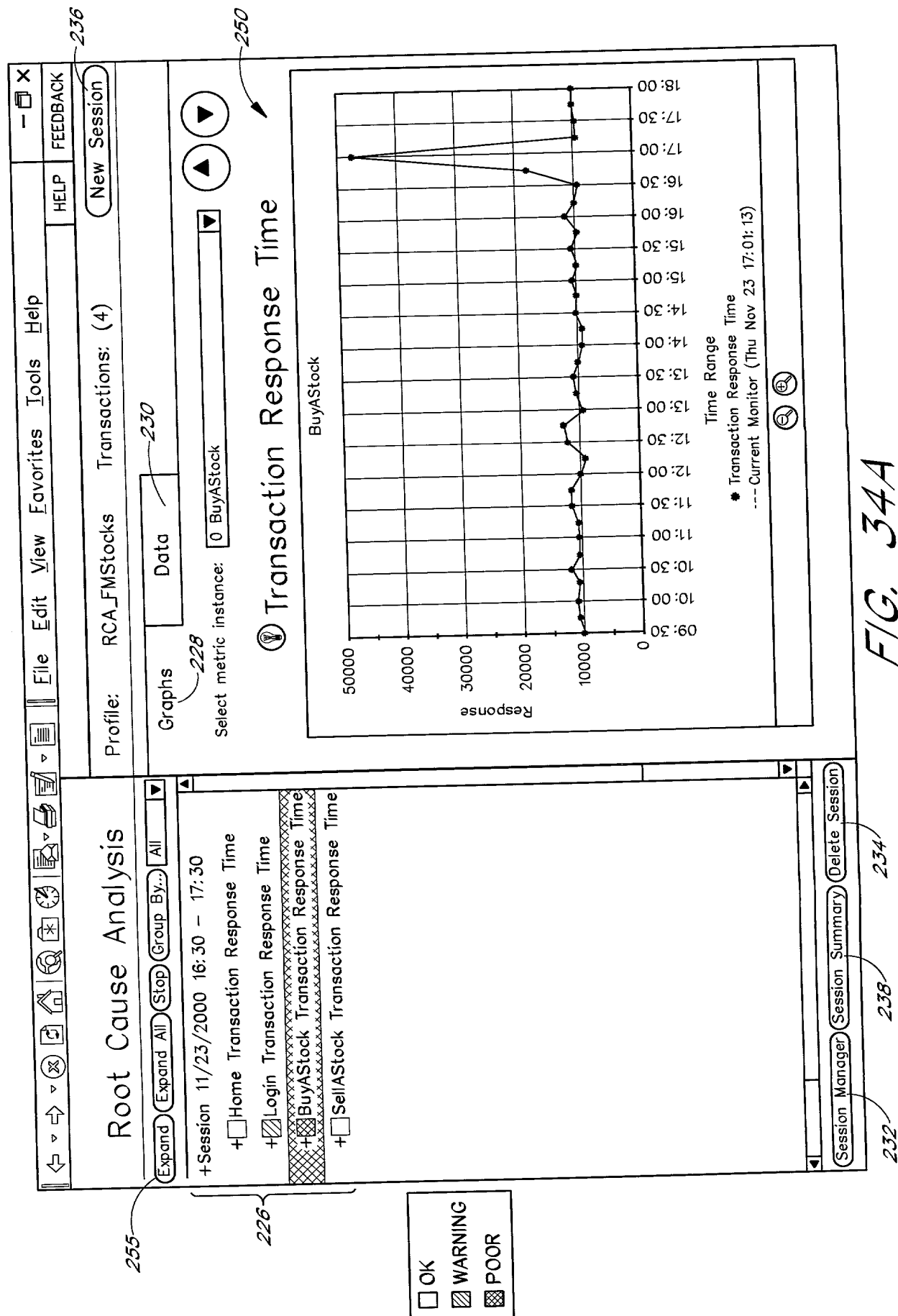
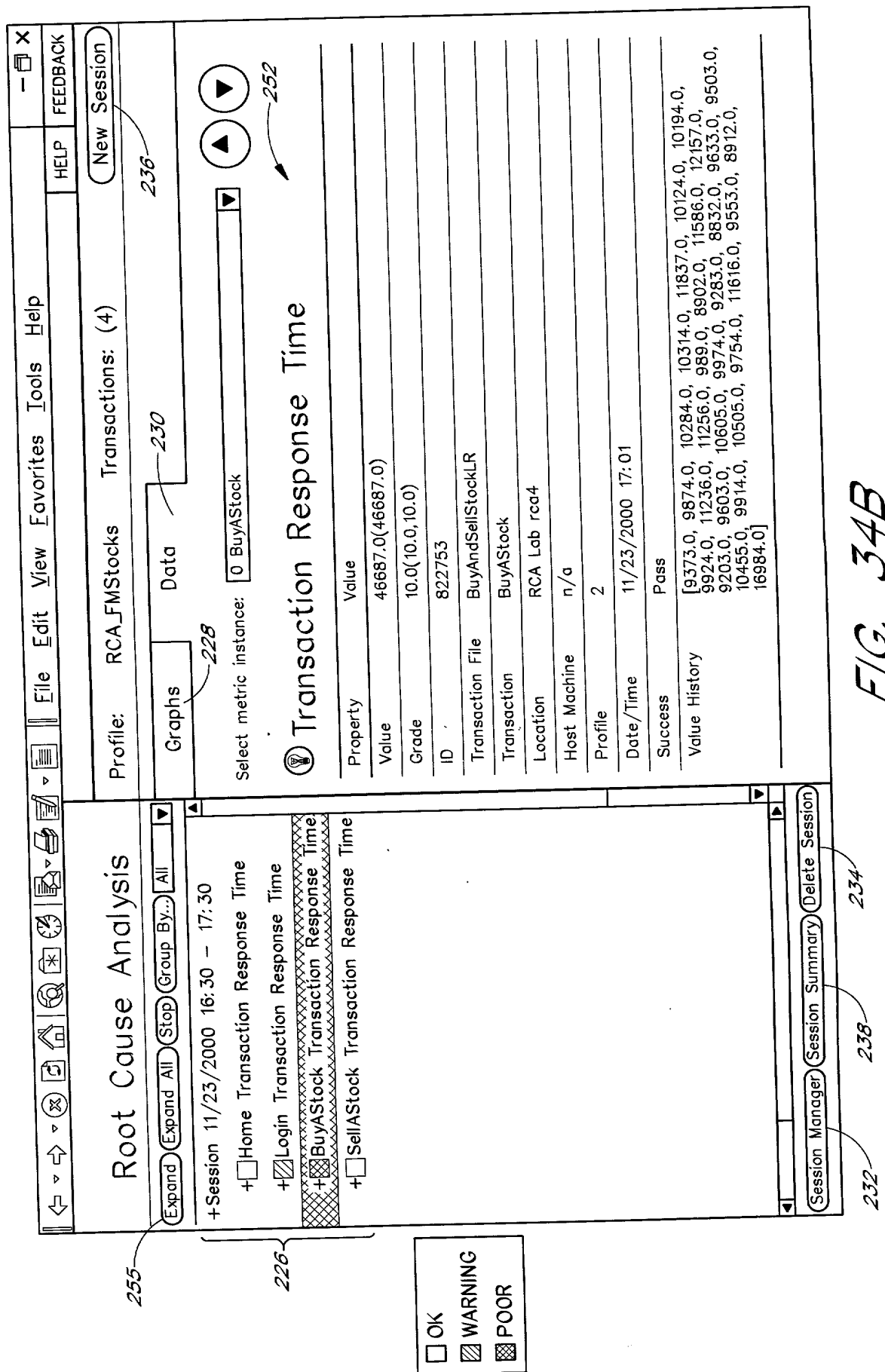


FIG. 34A



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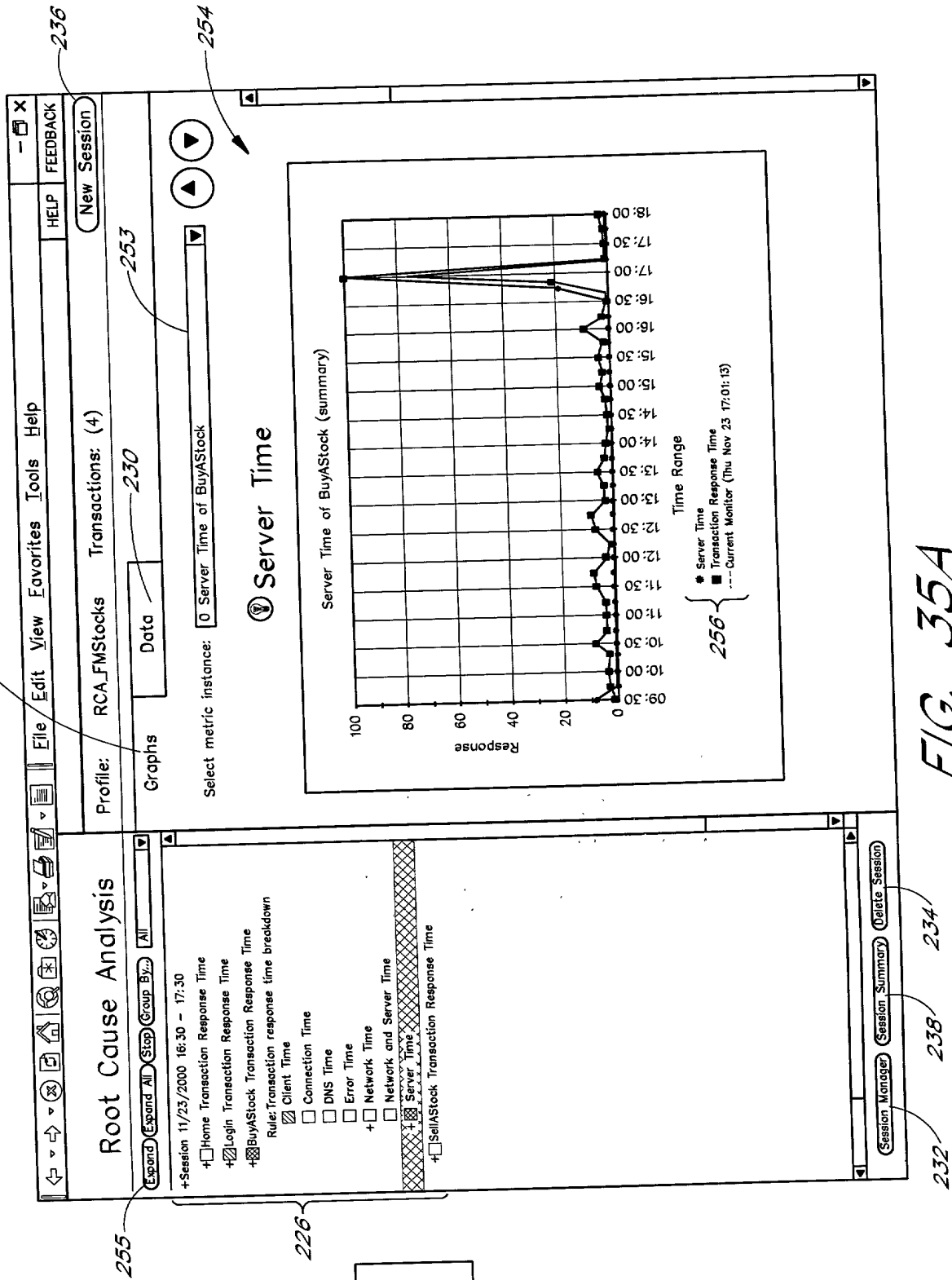


FIG. 35A

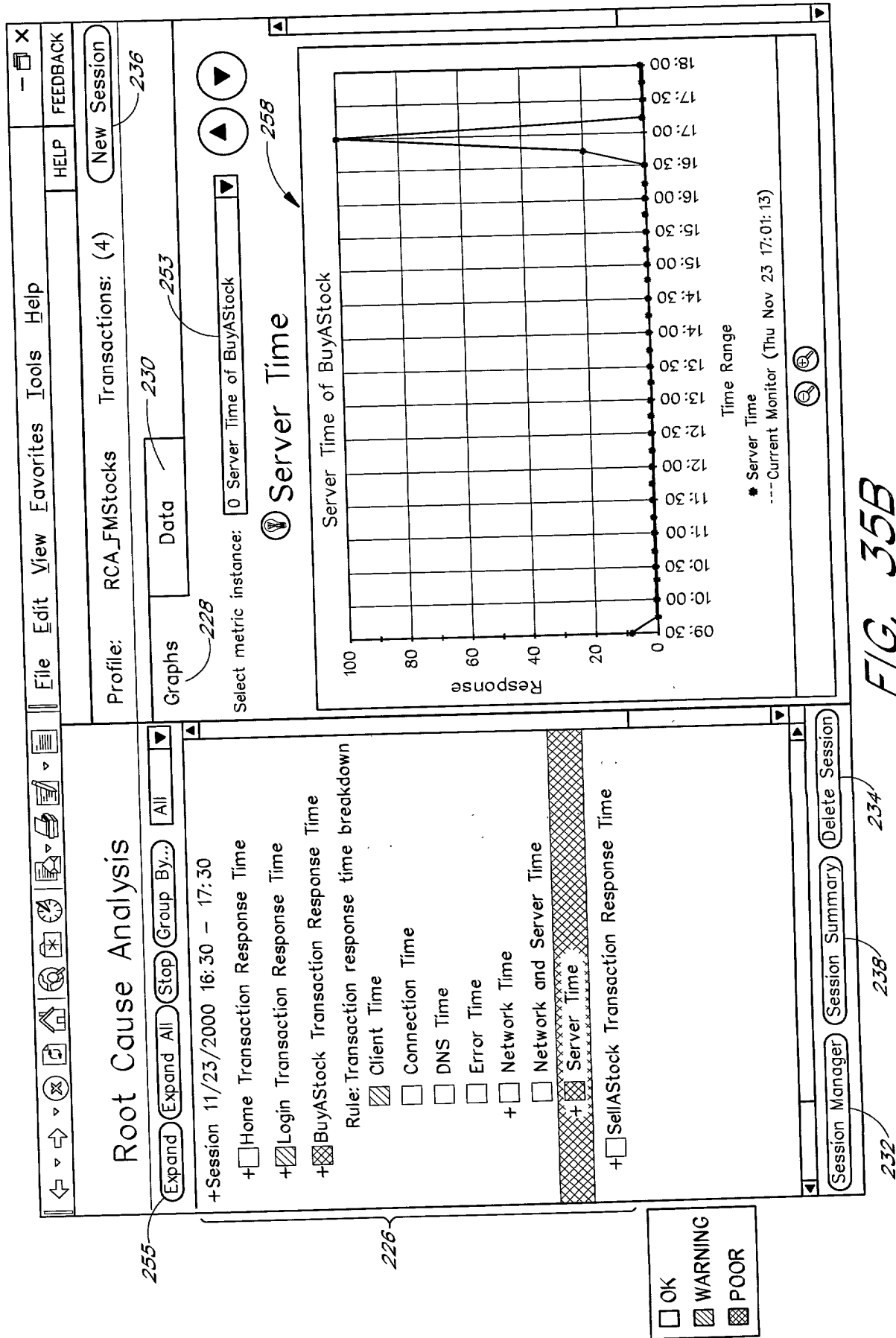


FIG. 35B

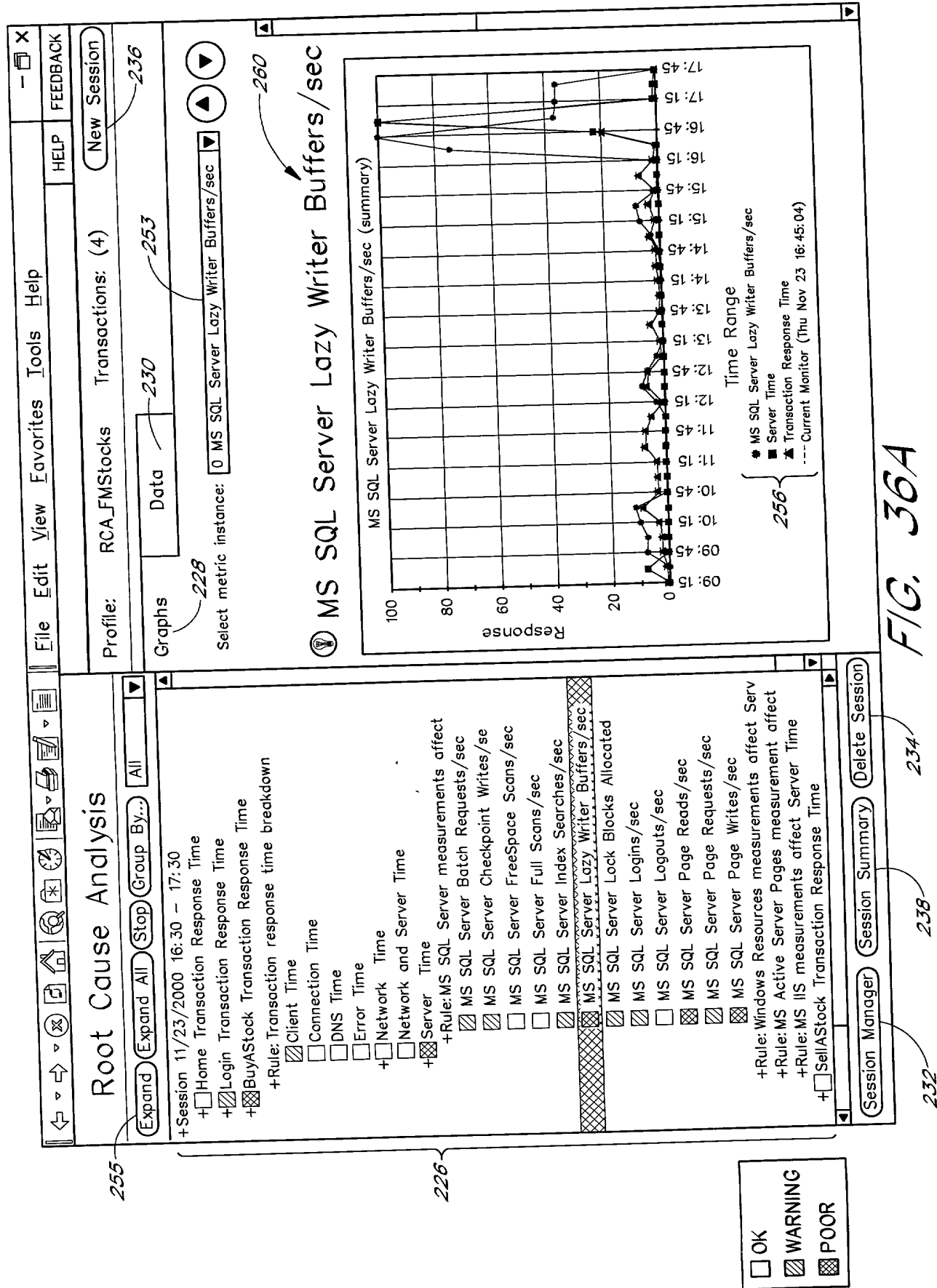


FIG. 36A

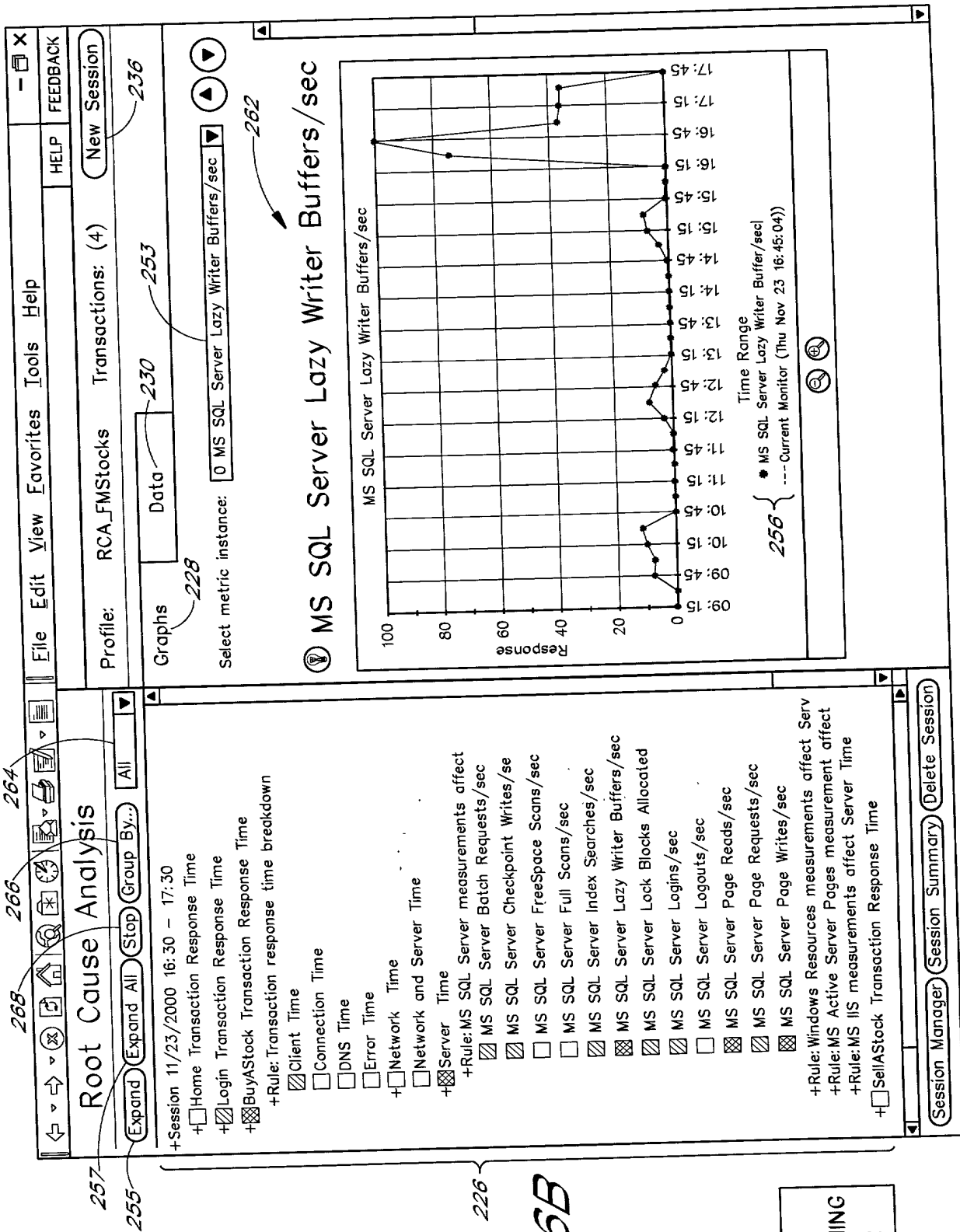
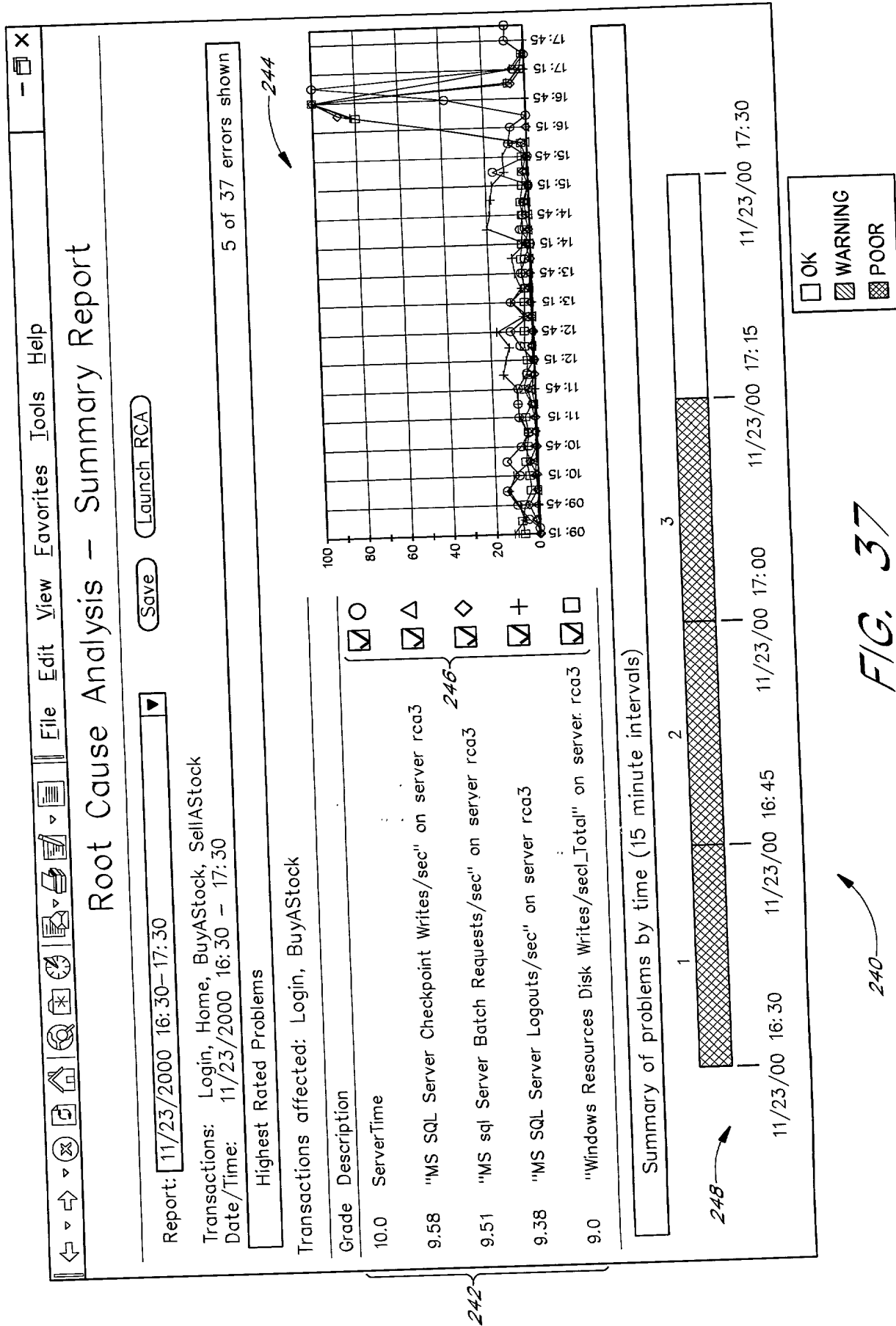


FIG. 36B



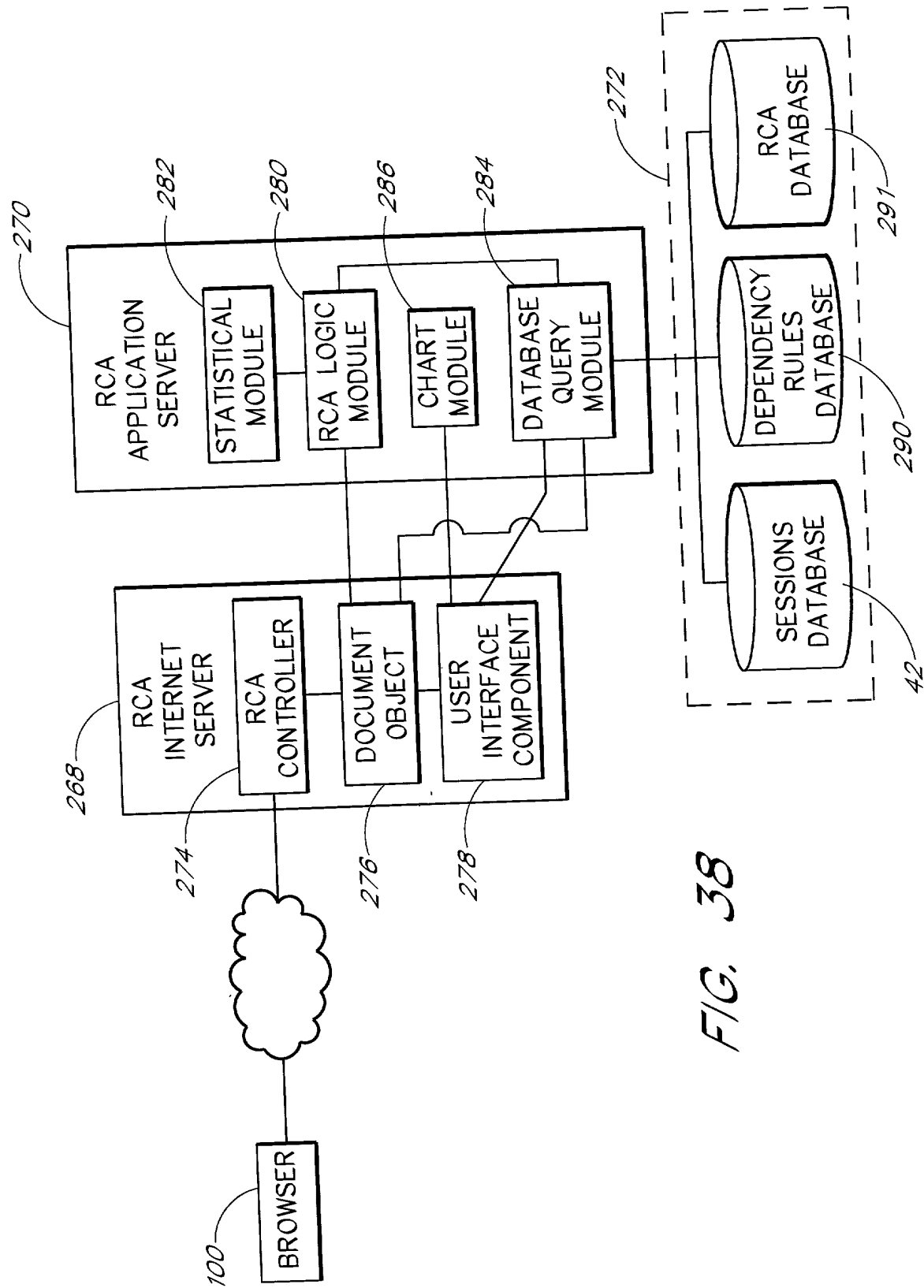


FIG. 38

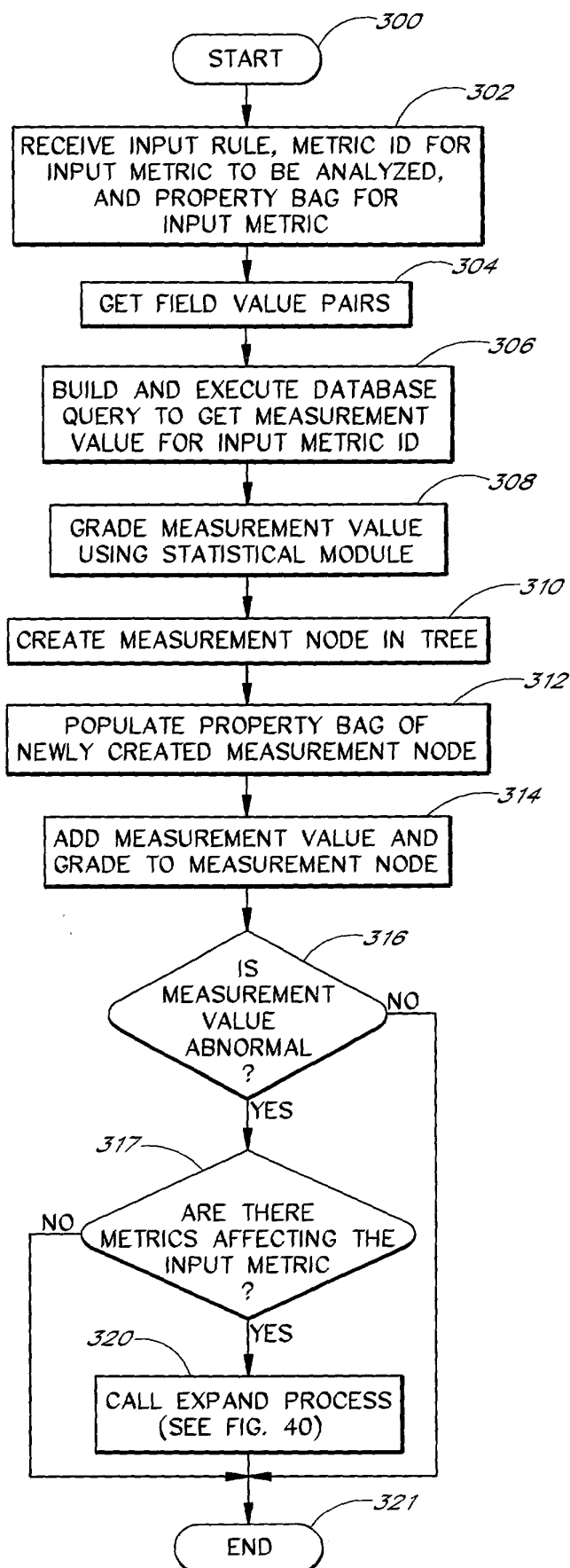


FIG. 39

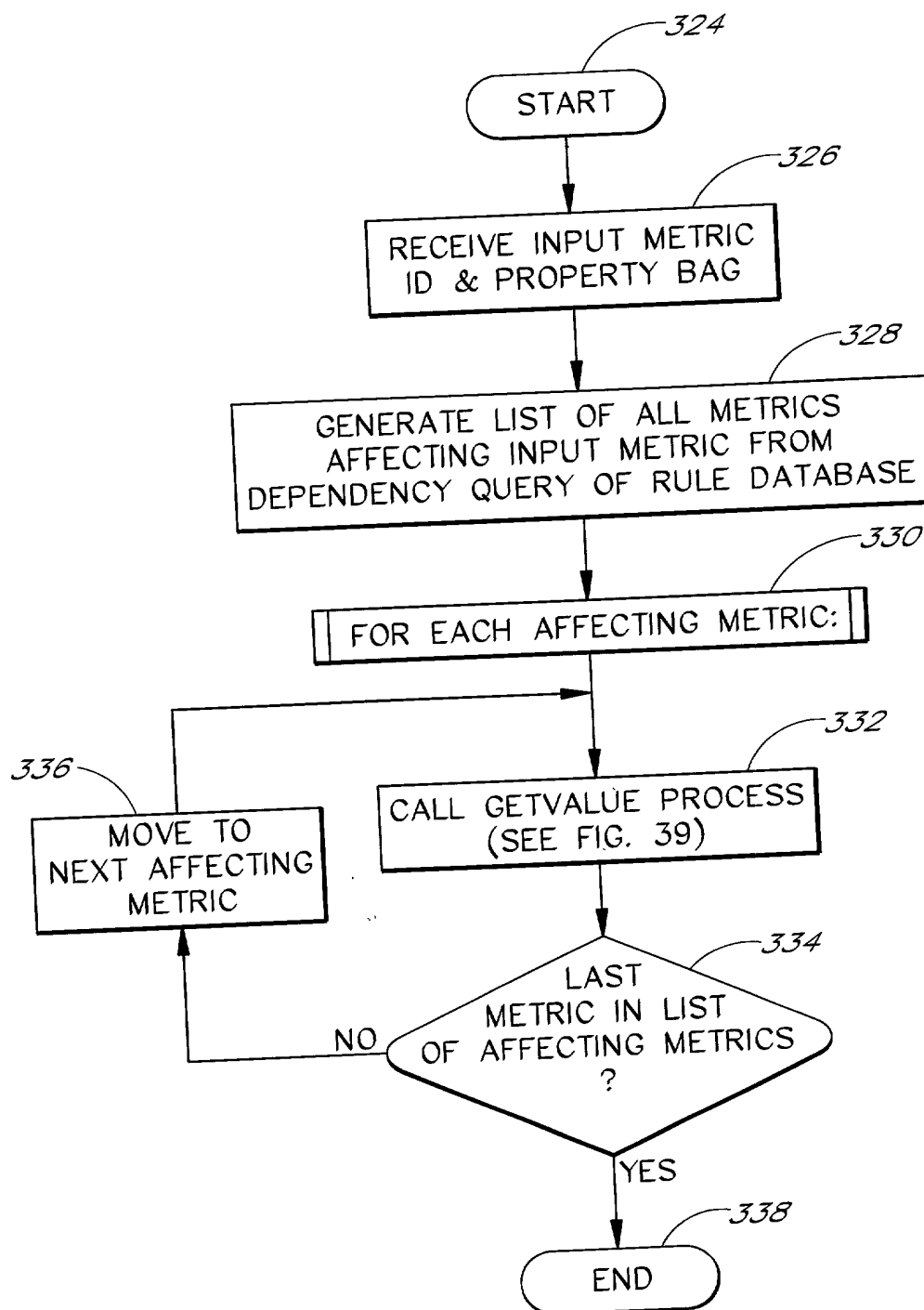


FIG. 40

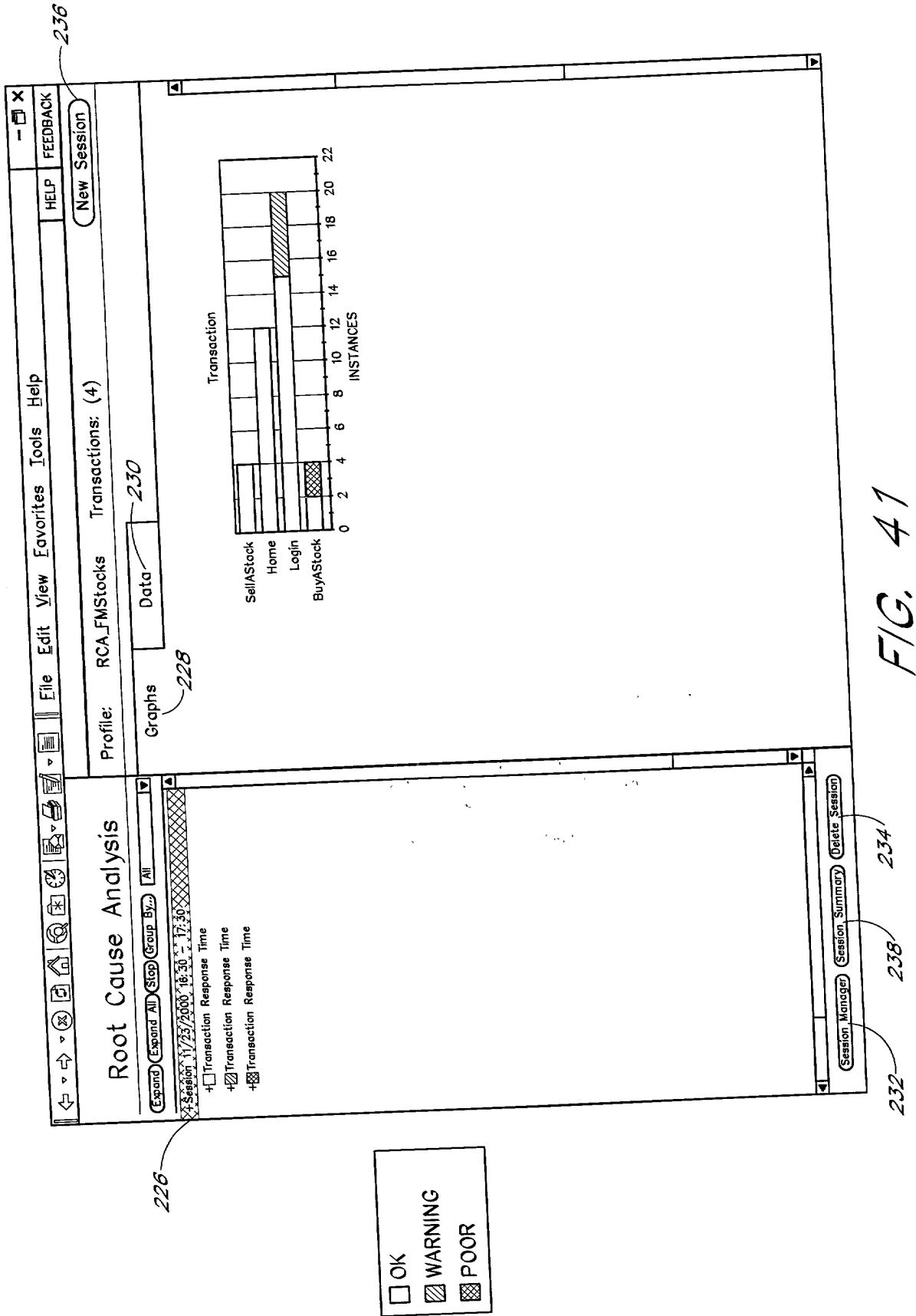


FIG. 41